

NP Saxmundham Household Survey 2019

Text for question F and G

F2b. If you are not mainly satisfied with the local train service, what is/are the main reason or reasons for not being satisfied? Other - please specify.

F2b. If you are not mainly satisfied with the local train service, what is/are the main reason or reasons for not being satisfied? Other - please specify.
The service has consisted of 1 carriage on occasions which is insufficient now let along with proposed new housing.
Sunday times start too late and are infrequent. No late night trains.
Straight line to London. No changing at Ipswich.
Follow on travel from Ipswich.
No through trains to London.
Rebuild/develop station.
Shocking state of station building.
Need straight through trains to London.
Facilities @ station eg restrooms and waiting rooms.
Dirty old trains.
Ticket machine frequently not working.
Very crowded.
Station burnt down. Quality of trains. Lack of parking.
Lack of direct express service to London. General very poor passenger experience - tatty station, poor/old rolling stock.
No train to London.
Smart station.
Norwich!
Need through train to London.
Security. It's no longer safe to travel into Sax late at night - it's not safe to walk home from station.
Direct line to London.
Could do with better links with London.
Delays due to single track.
No direct line to London.
No direct line to London.
Not enough carriages, people left on station.
More carriages needed.

F2b. If you are not mainly satisfied with the local train service, what is/are the main reason or reasons for not being satisfied? Other - please specify.
Need straight to London.
Dirty/crowded trains.
Changing at Ipswich is problematic - not enough time.
Feel unsafe as not maintained.
Replacement services!
Normally only a one carriage train - very cramped, old and smelly.
Disabled areas not comfortable or large enough.
Use of single coach train.
I frequently need to be in London for 9AM meetings and I have to get the train from Ipswich as the service from Sax doesn't start early enough.
Direct trains.
Direct trains.
It will not service the expanded population and the station is both inadequate and a wasted opportunity.
Unable to buy tickets easily, no computer or online.
More non-stop trains to London.
Often too small - one carriage.
Dirty trains. Overcrowding.
Size of trains/number of carriages.
Links to Ipswich are too few.
Lack of station facilities, eg parking and waiting room.
" "
Earlier and later trains needed.
Old trains.
Lack of adequate parking
poor quality trains
single carriage never enough
Insufficient service at weekends
Poor service
Not enough carriages
Lack of facilities at station. Ticket machine does not always work
Insufficient capacity. Overcrowding
Through trains to London

F2b. If you are not mainly satisfied with the local train service, what is/are the main reason or reasons for not being satisfied? Other - please specify.

Through trains to London

Too slow to Ipswich

F2c. What would be your top improvements in the local train service that you would like to see carried out?

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Have a proper train station.	Bigger trains on match days.
More frequent	Later running
Improve mobility	Increase capacity at peak times
Improve station facilities	Improve frequency of local train - ie the Lowestoft Ipswich line
Better information and service updates.	Direct service to London.
At least 2 carriages, esp at peak times.	Make the station welcoming - at least a waiting room and toilets. Now the duller station between Ipswich-Norwich.
More carriages	Hourly service on Sundays
More trains.	
Cut fares	
Same	
More frequent and later trains.	Direct to London.
Late night trains, including Sat.	Start earlier on a Sunday.
Staff in person to help with a personal touch.	More seating, refurbish and waiting room with refreshments.
Station building to be refurbished and more pleasing to the eye.	
As above.	
Direct straight through to Liverpool Street.	
Cheaper tickets.	
Improve station.	Reduce fares.
Lower cost of tickets.	More dependable.
A link in Leiston and Aldeburgh.	
" "	
Make it more pleasing to the eye with comfy(?) shop.	

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Make it tidy and more pleasing to the eye like Beccles for example.	Community shop/café.
I'm happy.	
Saxmundham station itself is falling down!	
" "	
Drop in fare prices.	
Constant improvement has stopped me traveling by train as takes too long.	
Greater reliability with London connection.	
Cheaper fares.	
Cheaper fares.	
Reliable service on time.	
No more 1 carriage trains - useless.	
Train station to be made attractive.	Café.
Café/booking office.	Better parking facilities.
Cleaner trams.	Through service to Liverpool Street.
" "	
Improved station facilities.	(illegible)
More frequent services.	In an ideal world, reopen branch to Aldeburgh!
Revamp and use station	Parking.
Sort station.	
More frequent trains.	Redevelopment of the station and surrounding area.
Through trains to London.	Later trains.
Later train from Ipswich, last train arriving approx. 23:30 would be better.	
Later trains.	
Café/refreshments at station.	
" "	
Make it much cheaper for pensioners to use occasionally.	
Better joined up connection to/from Ipswich to London.	
More trains.	
More trains.	Station returned to status as was.

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
More regular services.	
Better parking but keep it free.	More carriages at busy times.
" "	" "
Rebuild the station.	Cheaper tickets.
Improve reliability.	Improve scheduling to help connections.
Improve reliability.	To enable connections.
Station facilities.	Later trains.
" "	" "
Eco friendly trains.	Return from Lowestoft direction later than 8:30!
Trains could run later on weekends.	
Fix the station.	Reopen link to Leiston.
" "	
Later trains back to Sax and more trains.	
Later trains back to Sax + thru trains (more of)	
Frequency up to every 30 minutes.	Provide two tracks rather than one along the line.
Lower rail fares.	
More trains to London.	Quicker service.
New station.	
Rebuild the building.	Direct line to London.
Bring back the through train to London.	Line to Norwich.
Reduce price.	
Reduce price.	
Have none.	
More regular trains especially with more space at peak times.	
More frequent trains straight through trains.	More affordable fares.
" "	" "
Electrification.	2-way lines.
Cheaper and	Direct trains to London
A later train at night times.	Improve the station.

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Later times in both directions.	Better parking at station.
More trains per hour.	Some fast trains.
" "	" "
Later trains into Saxmundham.	
" "	
" "	
" "	
More carriages.	More reliable service.
Reinstate through train to London without change at Ipswich.	
Smarten up the station, make it attractive.	Information centre.
Making the first train on a Sunday earlier.	
Increase number of direct trains to London.	Faster trains to Norwich - rather than having to go to Ipswich.
Reliability.	Station facilities.
Greater frequency.	Easier access to Norwich.
Reliability.	
Cheaper tickets. More later night trains.	
Modern trains.	
Running to time.	Better rolling stock.
Direct to London.	Station upgrade inc parking.
" "	" "
Cheaper fares.	Later services.
Faster times to Ipswich.	Cheaper fares.
Rebuild the station.	
Sort out the station.	
Faster trains.	Upgrade ticket machine at station.
Faster trains.	Better cost.
More waiting platform space.	Make inside of station accessible.
Cost.	
Cost.	
Improvement to station building.	Tidying up/rebuilding the station.

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Maybe a Subway or eating café for railway users.	
Direct line to London.	
Better station with facilities.	
Purchase of tickets, machine does not always work!	
More frequent trains, esp in the middle of the day.	
Station looks disgraceful. Work needs to start now!!	More carriages needed.
Probably impossible but I would use the train service a great deal if a direct service to and from Liverpool street was provided.	
Station building!!	Late night return train from Ipswich.
" "	
Through train to London, not having to change in Ipswich.	Refurbish the station. Trains are filthy on the outside, looks shabby.
Repair and upgrade the building plus car park.	Increase the frequency of the service. Extend the service to Leiston.
Stop the constant cancellations of trains.	
Direct service to London.	
" "	
Reinstate service to Leiston and Ald.	
Late trains back from Lowestoft to match the Ips-Sax.	
Fewer delays.	
Less delays and cancellations.	Do something about the station!
Renovation of the historical station building and car park.	Signage showing links to Aldeburgh, Snape etc.
Same.	
Waiting room.	Café.
" "	" "
Redevelop station.	
Refurb the station building.	More parking.
More trains.	A station bar.
Reinstate direct London service.	Make east-west links better.
Earlier train to save driving part journey.	Better station.

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Earlier trains in the morning.	Improvement to line and station building.
Station improvements.	Lights off at night.
Put in 'passing points' between Saxmundham and Woodbridge.	Repair station and reopen café.
Direct line to London.	Better weekend/evening service to London.
Direct line to London.	Better weekend/evening service to London.
More trains between 8AM and 10AM.	
Reduction in tickets from Sax to Ipswich/Woodbridge.	
Make station a feature and something of pride like the long shop Leiston.	
Station make over.	More parking better vehicle access.
New trains new rolling stock.	
Need 9AM train to Ipswich.	
More carriages.	
More carriages.	
Last south-bound train too early for evening socialising north bound.	
Station redevelopment.	Later finish time.
New carriages.	New carriages.
Better connection to Norwich.	Better/more space for cycles.
Train station to be rebuilt after fire and café for travellers.	
More carriages for busier times!	Inside area to sit while waiting! (especially during winter)
As below.	As below.
Through train to Liverpool street.	Information desk at station.
More carriages.	The train services are absolutely appalling
More carriages.	Cleaner trains.
More trains, not 1 per hour.	
The train station to be re-opened with toilets/café/waiting area.	Safer crossing for the platforms
Station has no comfort.	More covered space.
Straight thru to London.	Reduce fares after peak times.
As above.	As above.

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Prioritise the rebuilding of the station that was fire damaged.	Seriously operated security cameras.
As above.	As above.
Fast nonstop to Liverpool street.	
More through trains to London.	
Might be a good idea to build station again.	Once station back than you can improve it, not before.
When you arrive in Saxmundham the station looks awful.	
Smarten the station facilities.	More carriages on peak period train.
More carriages.	Improve weekend services.
Smarter station.	More regular service.
Indoor/covered waiting area.	More carriages.
Through trains to London.	Later last trains.
Lowering the cost of tickets.	A footbridge over the tracks as there used to be many years ago.
Cleaner carriages, more carriages at peak times.	
Later trains from Ips Sax	
Later trains from Ips Sax	
Later trains from Ips Sax	
Quality of seating and carriages.	
Better service. Food.	
More regular trains.	
Improved parking/waiting areas at station.	Improve facilities at station, toilets/café/paper shop.
Rebuild the burnt down building.	
Straight through train to London.	
Bring back one straight through to London train an hour.	
The station needs renovating.	
Yes!	
A train station that has humans!	Coffee/refreshments.
A train stations.	
Through trains to London.	
Re-open to Leiston.	Cheaper tickets.

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Cheaper day-ranger tickets to improve train usage.	Later train.
A regular service with a clean carriage.	
Upgrade carriage.	Upgraded station.
Improve station!	
Improve station!	
More welcoming station with coffee shop.	
Decent facilities at station, eg café shop.	
Improved seating for disabled.	Fewer single carriage trains.
It would be great to see the station building developed.	
Upgrade station platform and buildings.	Upgrade train equipment.
Renovation of station to possibly include community use.	Always provide more than one coach.
Improve the station itself.	
Café/shop to improve sad station area.	
Same as below.	Same as below.
More trains and a timetable which connected seamlessly with London and Bury.	The station is a disgrace, the whole area needs improvement and modernisation.
It should be cheaper to travel by train than by car. Tickets should be more affordable.	
Better rolling stock.	
Improved station.	
Trains do not run late enough, later trains to allow say 12PM Ipswich departure.	Direct train to London.
Frequency.	Price of ticket.
Direct trains to London.	Frequent cancellations are an issue.
Same.	
Larger trains as population grows.	Development of the station.
Later trains home from London.	More carriages.
More carriages.	More frequent trains.
Reduce price.	Cheaper.
Later train service up and down the line to be able to socialise with friends in town or meet with friends.	
Better carriages.	Cheaper tickets.

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" "	" "
More trains.	
Punctuality and reliability.	
Pricing.	
Reduce area crowding.	
Rebuild the station.	
Get rid of the eyesore of the station building.	
Improve buildings.	
Redevelopment of station.	Affordable prices.
Railway station needs bringing back to life.	Café or other use of meeting place in the station building.
Ticket office with real person - I don't have online facilities.	
Make last trains later.	Better service to and from London. Would also increase expansion.
Coffee/sandwich shop in station.	
Direct train to London.	Train service to consider return from London show - ie late night.
More regular service. More reliable.	Run on time.
Less delays.	More regular.
Tell us in advance when there will be a delay.	
If there are any cancellations they should be made clearer.	Reduce the price of tickets.
Direct line to London.	Revamp station.
Direct line to London.	
Keep it going, refurbish station!	
Nice welcoming platform, shop, toilets.	Parking area.
As above.	As above.
Train running later in the evening or even after midnight.	
Better integration between the rail and bus services.	Dedicated taxi rank.
Repair station.	
Same.	
Better links to a wider range of destinations would be good.	

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More frequent trains.	Better facilities at the station.
Direct to Norwich.	
More, cleaner, modern carriages.	Running later home from Ipswich.
Cleaner trains.	
A pub and a sound restaurant.	Need to open bike availability on trains.
Later trains.	
Refurbish the station, it is a complete shocker and why is it half demolished and left like that?	
I agree - it's embarrassing for anyone to arrive in Saxmundham station. No pride in our town!	
Rebuild and use the station.	
Station improvements. Café.	
Reduce ticket prices to Ipswich, Norwich.	
Toilets on all trains.	
Facilities for food and drink.	Cycle storage on stations and on trains.
More seating undercover at station.	New trains. Improvement to station including toilet facilities.
Station building being renovated.	
Reliable service - preferably hourly.	Refurbish the station. Make it weatherproof with more seating.
9AM service to Ipswich.	Not less than 2 coaches at all times.
Replace old/tired carriages.	Train going south just before 10AM needs more than 2 carriages and in school holidays and weekends at other times.
A decent train station.	A good-looking train station.
Direct train to London.	
Through trains to London at certain times.	No cancellations so you are not left in waiting at Ipswich for connecting service.
More frequent services.	
Reliability of trains.	
The station.	
" "	
" "	

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Increase amount of sheltered area on the platforms.	Increase number of seats on both platforms.
Improve frequency of trains. 1/hour is restrictive. Also consider faster trains to Ipswich and link to London. Possibly direct link to London without change at Ipswich.	Later trains linking Saxmundham. Last connecting train from London is 9PM which is ridiculous.
Regular size of coaches.	More frequent at peak times.
Straight through to London peak.	1/2 hr service.
Improve frequency.	
Stop using one carriage.	Some carriages need refurbishment.
" "	" "
As resident 2.	
Good weekend service to and from London.	
Update station services.	Last train home is too early. Timings/frequency.
Renovation of the station building.	More frequent train service.
Renovation of the station building.	More frequent train service.
Newer trains online to Lowestoft, not just Ipswich.	Refurb of station building.
The building to be refurbished.	
The building to be refurbished.	
Preferred when could just get on train and pay ticket man whilst on train. Machines and barriers just serve as a deterrent.	
Easier commute by train to Norwich for education.	
"Loyalty" reduced fares for frequent and local journeys.	Line to Leiston re-opened.
Modern trains.	
Improve frequency and speed of service. Ipswich direct with minimal stops at select times.	Improve station facilities, toilets café, shop - station looks dreadful compared to other stations eg Beccles. Doesn't give a good impression of the town.
Let's have passenger service to Leiston.	
Longer and newer trains.	Better connections across county to Peterborough and Cambridge.
Ticket pricing.	

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
New - Small station and platforms.	Car park.
" "	" "
Remake station.	
Remake station.	
More train coaches, only 2 normally.	
Train station and surrounding area is very uninviting and unattractive.	Timetable is useless - not enough trains and at out of hours.
Better station facilities.	Manned station/café/travel support.
Updated trains.	
Make the station itself a place. Get repairs done and model on what has been achieved at Wickham market.	
Brighten it up.	
Maybe more trains to link to Ipswich for London.	On busy times, bigger trains.
Better looking trains.	
More trains per hour and later at night.	
Development of the old station building.	
Fix up the station - it's an eyesore.	Run more frequently.
" "	" "
Improved station facilities.	Improved parking.
" "	" "
More frequent.	
Station needs work to improve its look and use.	
Rebuild station from fire damage.	
Station improvement.	More carriages.
Waiting room. Coffee shop.	
Direct trains to London.	Later trains from Ipswich to Saxmundham.
As above.	As above.
Make station safe.	
Modernise station.	Make station useful.
" "	" "
Daytime frequency.	Later trains.

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Frequent user discount scheme. Lower fares.	
Repair station building.	Better parking area.
Sort out buildings.	Improve parking so they don't park in Albion St.
More frequent.	Cheaper and I ticketing.
Community café at station would be great especially when delays occur.	More seating on platforms.
Renovate the station building.	Improve the 'rough' parking zone.
Clear up station. More (illegible) online but the maned station did nothing.	
Rebuilding of station after fire.	
Rebuilding station.	
Rebuild the station for community use.	
" "	
" "	
" "	
Station and platform.	Appearance.
Facilities, café, toilet.	Plants.
Station tarted up. Café etc.	
More regular service.	Cheaper tickets.
Covered waiting area bigger. 20 min parking area.	Demolish building.
More train capacity.	Cheaper tickets.
More train capacity.	Cheaper tickets.
New clean trains.	
More frequent service ie 2 or 3 per hour.	
renovate station	more frequent service, Sundays
time of service should start earlier	cost should be subsidised
Decent trains	
better station facilities at sax	more regular times
new trains with through service to London	more frequent service
cost	
A staffed booking hall to provide advice	
improved trains promised but no sign	train direct to Stansted

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Fares. Why is it more expensive to travel Sax t Lowestoft than Sax to Felixstowe?	No more single carriages
As above - very expensive to travel to Lowestoft & Beccles	
Lower cost of travel	
Quicker service to Ipswich	
Add 4.17 from Ipswich to Lowestoft	
Direct service to London	Link to Norwich directly
Direct service to London	Non-stop to Ipswich
Restoring the railway station	
Later evening service from Lowestoft	Electrification of the line
Increase the frequency of trains	Facilities for elderly and disabled
Frequency	Cost
More direct trains to Liverpool St. station	
More direct trains to Liverpool St. station	
Direct service to London	
More carriages	
Improve the station	More frequent train service
Faster service to London	More carriages
Later trains from London	More carriages
Punctuality, less overcrowding, more speed	
Waiting room required	Manned station
Improve station	
Later trains at weekends	
Extend service for later trains	Improve punctuality
Dual line from Woodbridge to Saxmundham	Newer more reliable rolling stock
Dual line from Woodbridge to Saxmundham	
New station building	
New station building	
More carriages	Upgrade line to improve the time to Ipswich
Additional carriages	Value for money with ticket pricing
Improve frequency	Waiting room

F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 1	F2c. What would be your top improvements in the local train service that you would like to see carried out? - Proposal 2
Re-build the station	
Double track for more trains	
Through trains to London	
Speed of getting to Ipswich	
Level crossing improvements and closures to increase speed of train	
Trains to be minimum of two coaches	
Trains to be minimum of two coaches	

F3b. If you are not mainly satisfied with the local bus service, what is/are the main reason or reasons for not being satisfied? Other - please specify.

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Doesn't run Sundays or bank holidays.
Nearly always late - and sometimes the drivers are sour faced.
Far too slow to Ipswich. Too many routes combined.
Too many double deckers.
Route to Framlingham.
Takes too long to Ipswich.
Lack of clarity of routes and stopping points - operator should publish proper maps.
Access to hospital outpatient appointment by public transport is virtually impossible?? Why no bus to hospital entrance??
Sunday service.
Takes too long to get to Ipswich.
No seats at bus stop. Brook farm road.
No Sunday service.
Yes, providing connecting community bus available, as well as public buses.
Later buses,
Round the houses too long.
No bus time tables available. Advertising!
It goes round the houses! Too long to get anywhere.
more buses
Infrequent service and finishes too early

F3b. If you are not mainly satisfied with the local bus service, what is/are the main reason or reasons for not being satisfied? Other - please specify.
Infrequent service and finishes too early
Infrequent service and finishes too early
Poor quality of driving
Move the bus stop so it does not obstruct the traffic

F3c. Do you have any top improvements in the local bus service that you would like to see carried out?

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
More services and weekly discounted tickets.	
Frequency	
More flexibility - Connection with other services.	Better service information (delays to service)
A service to both Lowestoft and Norwich	
Evening service	
Bus service to Lowestoft	
Better parking to stop people from parking on the path.	
Someone to enforce parking shop people parking on path	
Better parking to keep out of Albion Street and Station approach	Security camera.
With the traffic hold up on sometimes makes you late, better shelters.	Have a better lay-by for bus to pull into, no more hassle.
More buses.	
I do not use bus because take too long to get from A-B and cost.	Cheaper more direct.
Electronic read outs that work and are up to date, buses don't turn up with no notification or are late.	
" "	
Being able to flag down a bus to stop along the stretch of road between the s bends and Leiston. I live nr Knodishall and cannot catch a bus into Saxmundham.	
Bring down cost of fares.	More bus stops so not so far to walk if not physically able to walk long distances.
Make more frequent then I wouldn't use the car.	Buses to Lowestoft and Norwich even hourly would be very useful

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
Bus to coordinate with train times.	Bus and railway station as one.
Improve station so bus can use It as bus station.	
Sunday and evening service to/from Aldeburgh.	Minibus service to Aldeburgh via Snape.
More services.	Return of bus depot.
Better drivers who consider their passengers no to go so fast.	
Bring back weekly coach to Norwich or even monthly (free for pensioners).	
More frequent.	
More regular.	
Smaller buses.	
Later bus times up to 8PM or 10PM to fit in with (illegible, Linomas? Cinemas?)	
A faster bus to Ipswich that doesn't travel all over the place and stop everywhere.	
Regular service to Framlingham.	Improve links to North Suffolk.
Service through housing estates and roads - it's a long way for old people to walk.	Buses to Norwich?
Although not unsatisfied with service, more regular service would be beneficial (perhaps half hourly)	Chip and pin on board.
More busses.	
Buses to Norwich once a week.	
Better buses.	
No.	
Bus to Framlingham.	
Reinstate bus station.	Park and ride site.
Direct service into Ipswich.	
Increase frequency.	
More frequent service. (64 bus)	
Ditto.	
Greater frequency.	
Easier access to information about bus times the the buses stick to.	
New buses.	

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
Around Saxmundham use electric small buses to connect residential areas to centre. Maybe driverless.	
Better timing.	
Better timing.	
Make busses run better with timing.	Make busses faster and upgrade the seating.
New routes to more places.	
More frequent as above.	
Route direct to Heath rd hospital at frequent intervals.	
A more direct and faster service between Sax and Ipswich.	Introduce a Sunday service.
Sunday service.	
More regular service @ times that it is with working hours.	
Coordination of bus and train timetable. Better bus stop facilities esp at station.	Take down the "bus depot" signs.
Sunday timetable! Can't get anywhere on a Sunday or BH.	
More busses.	Village busses.
A bus to Benhall.	Less busses in Brook Farm rd.
A more direct route to Ipswich.	Bus to Bury.
Route to Norwich.	Bus to Lowestoft.
More buses.	More direct route to Ipswich.
A bus direct from Saxmundham into hospital for people who have poor mobility.	
As above.	
Smaller buses but more frequent.	
Make service more reliable.	Train drivers to use new ticketing machine.
1/2 hourly service.	
More hygienic.	
Do they take dogs - if so advertise it?	
More regular buses.	Bus to go from Tesco in town to Carlton rd/Kelsale.
Bus to Stansted.	
As above.	

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
More buses.	
More services to more destinations.	Last bus time is too early for people coming home from work.
Frequency of buses improved as the town grows.	Interactive/live timetables.
More buses.	More reliable.
To be on time.	Better schedule. More often.
Sax-Snape please.	Allow dogs on buses all the time.
Some of the bus stops are in stupid positions especially outside Tesco/Waitrose.	
Bring back the X99 (A12) Ipswich to Lowestoft route.	
" "	
More regular.	Better information.
Brook Farm road is totally served by service 64. Please serve Rendham road for young and elderly.	We need bus shelters both on Brook Farm and opposite sorting office.
Later into evening.	
More frequent - 1/2 hourly?	Later into evening.
Frequency.	More routes eg Southwold.
More buses scheduled.	
More frequent.	
Quicker routes and times.	
Shorter bus route. It takes almost 2 hours to get to Ipswich.	
More routes to areas unable to access (Fram, Blaxhall, Southwold)	
" "	
" "	
" "	
More buses.	
More of them! One an hour at the moment.	
Sunday and holiday service.	
I agree!	
Evening service to Ipswich.	
Buses that run at work start times and finish.	

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
Central and local government need to make all transport affordable and frequent.	A 'real' local transport network.
Bus shelters.	Up to date timetables.
Bus shelters.	New buses and routes.
Connection to Southwold.	
Buses running later to and from Aldeburgh.	A bus service to Snape and Southwold.
Replace old, noisy and polluting buses.	
As above.	
Better service to link park and ride at Ipswich and to hospital.	
Quicker bus to Ipswich, currently 90 mins each way.	More local transport.
Run later.	
Run later.	
As resident 2.	As resident 2.
Signage.	Public knowledge of where buses go and when.
Frequency.	Buses to Southwold.
Don't use bus at all anymore because it takes 2 hours to get to Ipswich. Re-introduce a fast bus that goes directly there!	
Sunday buses.	
Bus to Norwich, Lowestoft or Southwold.	
Service very often cancelled without notice, foul language.	
Better timetables visible and electronic display at all bus shelters which show when bus is due - real time information.	
Better information about bus service - perhaps at tourist centre.	Keep it free for the pensioners!
More regular bus times.	
Run more frequently.	
" "	
Frequency.	More to Framlingham.
I would use if better service.	
Promote timetable.	More stops.
Later buses.	

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
More frequent buses.	Greater rural network coverage. Lower prices.
More frequent 'through' buses to Woodbridge that don't go round the estates.	Town to town buses shouldn't double as 'in town' services.
More buses times extended. More frequent and local buses need to go to local villages.	
A Sunday service would be helpful.	
A Sunday service would be helpful.	
Connect bus to train services.	
Go to Framlingham direct.	
Every 1/2 hour.	
More services to outline villages.	
decent buses	
Increase frequency	Late evening bus service
Increase frequency	Extend service hours
If I choose to attend Leiston FC game there is no service back after evening game. Try a later bus!	Make it hourly, like the train, early until late. At least try it!
Later buses	More frequent - half hourly
More frequent service	Non-stop to Martlesham and Woodbridge
Bus service to and from Framlingham	
Bus service to and from Framlingham	
Bus service to and from Framlingham	Reduce time to travel to Ipswich
Bus service to and from Framlingham	
Security whilst travelling as disabled and older	
Direct bus service to the main hospital	
Direct bus service to the main hospital	
Driver training	
Appropriately sized buses for the roads	
More services to seaside towns and villages	
Add a route to Framlingham	
Buses to run later as service to Leiston restricted to daytime	
Toilets	Café/takeaway
Toilets	Café/takeaway

F3c. Do you have any top improvements in the local bus service that you would like to see carried out? Proposal 1	F3c. Do you have any top improvements in the local bus service that you would like to see carried out? - proposal 2
Cheaper	More frequent
Have a layby the bus can stop in	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place?

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
A little café, proper station with tickets.	
Waiting room	Small café/shop
Reinstate the art facilities	Waiting room
More lights, especially during winter.	
Better seating (under cover)	More onward information, taxi service etc.
Waiting room with toilets	Improved car parking
Knock down or renovate station building.	
Better car park.	
More bus shelters.	
Yes, as mentioned before.	
Good lighting.	Designated taxi rank.
As above.	As above.
Renovate the building. Waiting areas, refurbishments, toilets.	
Rebuild and refurbish, with refreshments and toilets.	
Dedicated cycle path. Sax - Leiston, Benhall, Yoxford.	
Sheltered area.	Staffed.
Renovate station building or demolish it before untouchables burn it down again.	Close circuit tv on platform stop kids leaving beer cans and takeaway packets on platform.
Proper café with internet facilities and outside seating.	Information office. Car charging points with pay and display. (Station use only)
Ditto	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Tidy up.	Community shop/café.
Tidy up.	Café.
Make the station look more nicer.	
Rebuild the station!!! Coffee snacks/station	
" "	
Like the old day's kiosk. Papers, drinks, snacks.	
Café + toilets.	Cleaner and easier on the eye.
Tidy up area with café/tearoom.	
More seating and shelter.	Hot drinks kiosk.
Some sort of shop.	Some sort of directions on where to go.
Waiting room.	Buffet.
Café/waiting room.	Secure cycle storage.
Shelter from weather.	Secure cycle storage.
Toilets.	
Better disabled access.	Café.
Café.	Toilets.
Tidy station.	Facilities.
Everything! The fire wrecked It all and it wasn't that good before.	Café as there used to be 25 years ago! Plus, loos!
" "	" "
Hot drinks machine or coffee shop.	Waiting room.
Just making the station building less of a wreck would be a start!	Café or at least a drinks machine.
Return café and newspapers.	Somewhere to sit.
Improve waiting area.	Improve loos.
Rebuild station.	
Or at least tidy it up!	
Rebuild/clean up.	
As above.	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
New station - including waiting room, buffet, Wi-Fi.	Landscaping and general improvement in the area around the station.
Repair building and provide café facilities.	Booking office.
Improvement of infrastructure, caff, waiting room etc.	Better and more parking facilities for customers.
Redevelopment of the station.	
Café.	Better waiting area.
Café	Waiting area.
Toilet.	
Newspaper stand.	
Needs to be a functioning station or a good café.	
Reinstate the building.	
Café inside station.	
Café.	
Café (as was!)	Waiting area in the day.
Toilets	Café.
" "	" "
Vending machine.	Hot drinks machine.
Waiting room.	Toilet facilities.
Interior waiting area.	
The station building is a mess. The old railway pub - looks neglected.	
Rebuild the station. The station is the first and last impression of Saxmundham. It should look better, with better facilities.	A café, like Wickham Market. They have done a fantastic job.
Café facilities and WC.	Increase parking.
Rebuild station café facilities. Public toilets.	Improve parking and increase park up.
Repair/replace station burnt out building!	
Staffing - we need someone there.	Rebuild and improve car park.
Café/shop. Nicer platform.	Waiting area.
Repair and rebuild the station and soon.	Clear the litter from tracks, trackside and area near car park steps.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
" "	" "
Fix the station.	Café.
" "	Café/waiting room.
Pavement and signage.	Toilets.
Rest rooms.	Waiting rooms.
Rest rooms.	Waiting rooms.
Refurbish the building.	Provide café facilities.
Maybe a little café. Digital displays for time etc.	
Waiting room.	Toilet.
Café.	Toilets.
" "	" "
Get the station buildings repaired.	Good signage for town facilities.
Café/shop.	Building.
Building re-built.	Cycle rack.
Vending machine.	
Coffee machine.	
Tidy up the station and surrounding area. Obviously the fire had a disastrous effect, but the car park and the old police station could be spruced up to look more welcoming and professional.	Notice board/information point with town map showing bus stops, shops, library, doctors etc. Taxi numbers. Distance to key places eg Snape, Aldeburgh, Leiston and how to get there after arriving in Saxmundham.
Renovate it after vandalism.	More covered space in winter.
Renovate.	Waiting room/coffee shop.
Modernisation waiting room with refreshments.	
Rebuild it!	Bigger car park.
Make it easier to get directly into London (work for new residents!)	
Rebuild eyesore of station.	More parking for passengers.
Station has been an eyesore for over a year.	Parking and lighting at car park area.
More ticket outlets.	Benches.
Improved WC facilities.	Bigger car park.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Complete present building site.	Better shelters.
Rebuild station with waiting room.	More seating. Catering facilities.
Ditto.	Ditto.
A kiosk at platform.	Toilet facilities, flowers at platform.
As above plus rebuild areas vandalised.	As above.
More car parking space to stop people parking on streets.	
Restoration of railway station.	
Refurbishment long overdue! Following vandalism.	Waiting room and toilets.
Speed up repairs and improvements to station building.	
Repair station building.	Coffee shop.
New toilets.	Waiting room.
Same.	Same.
Improved parking.	
Toilets.	
Any facilities would be nice!	
Ticket office for information.	Waiting area covered.
Car parking.	Seating.
Needs cleaning/tidying up.	Inside waiting room.
Better lighting on both sides of the platform.	Widening the entrance way on north travelling line.
Have waited on platform - not a pleasant experience.	CCTV and presence of an employee.
New shop at the station.	A waiting room with a half decent shelter!
Somewhere to wait with indoor area.	Restoration of building to improve appearance and parking.
Rebuild station.	Rebuild station waiting room.
The station full stop.	The station full stop.
" "	" "
More sheltered areas.	Cash machine.
Café.	Public information about the town.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
There are none now - so any would be a start - rebuild the station in its entirety with toilets.	
Sort out the station building - it's a tip! Not enough customers to justify shop or coffee.	
Put toilets in and indoor waiting for winter.	Café's and vending machine.
Toilets and lighting.	More sitting space.
Toilets and indoor waiting for winter.	Vending machines and more sitting space.
Renovation to the train station.	
" "	
A small café.	
Make use of the station building, complete eye sore.	News agent eg daily papers etc.
As above.	As above.
More seating available.	
Repair the station building - it's an eyesore.	Provide toilets and a waiting room.
Station needs to be worked on.	Coffee shop on station.
Toilets.	Café/shop.
Toilets.	Café/shop.
Toilets.	
New building makes the right impression for visitors. 'Pride'	Catering facilities. Business opportunity.
" "	" "
Either repair or renovate the building	or replace the building with a modern structure which should provide decent shelter for waiting passengers.
Seating.	Refreshments.
There should be a waiting room and toilets.	
" "	
Café/coffee like at Wickham market.	
I don't often use but there were no toilets available, kids can't hold it as long as most adults.	
A pedestrian crossing on the car park end of the platform.	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Restore it following the fire.	Security cameras.
Deal with the fire damage.	Better security against vandalism
Station needs improvements.	CCT here.
Commercially develop the old police station and improve car park facilities.	
Renovation of building.	Proper station/waiting area. History of the railway display.
Clearer signage.	Co-ordination of buses for onward journeys.
Saxmundham station has been a disgrace for many years, long before the disastrous fire. You only have to visit Wickham market station to see what should be done at Saxmundham.	The rail operator should not be allowed to get away with its total disregard for Saxmundham residents who provide a large share of its revenues on this line.
Signage showing local taxis.	
Station is an eyesore!!	All the land round it needs sorting.
Station with basic facilities bathroom/café.	
Taxi service.	More parking.
A bar.	Café.
Our station looks very tired. Litter is terrible. Other stations seemed more cared for with plants etc.	
Everything! It is appalling!	
Toilets.	
Rebuild station to supply toilets and sheltered waiting.	
Renovate station. It's an eyesore.	Renovate old railway public house.
Knock it down and rebuild.	
Rebuild the station it's an eyesore!!	
Station building facilities.	Landscaping.
Community tun cafes and shop.	Community gardens rather than waste lane.
Café.	Newsagent.
An improved waiting room.	
The damaged station buildings need to be refurbished.	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
The station building and surrounding area is shabby and does nothing to promote the town.	More parking and this should be free extending parking to car park behind Market place so you can access the Ipswich-bound platform.
Good seating for all weathers.	Parking and lighting.
Rebuild burnt out station.	Parking.
Snack bar/café.	Renovate platform.
Make use of building.	Waiting room.
Make use of building.	Waiting room.
Make use of building.	Waiting room.
Café.	
A roof...	
Café. Play equipment.	
Indoor waiting area.	Smartening up of station.
Repurposing station into a café/waiting area or museum.	
Rebuild station.	
More parking.	
Café.	
Parking.	Inside facilities.
Premises to be smartened up.	
Presence of railway staff.	
Toilets and waiting room.	Ticket machine that works. BINS!
Old railway pub boarded up not pleasant nor station building or police station.	Café.
Coffee tearoom.	Flowers.
A train stations!	
Needs much improvement.	
Needs some care and attention - looks uninviting.	
Good café. Restaurant. Open long hours. More flowers.	
Refurbished station. Toilets/café/waiting area.	Better car parking.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Waiting room.	Use of toilet.
Rebuild.	Toilets. Waiting room.
As above.	As above.
Public toilet.	Snack bar.
Make the station area more attractive. Flower beds etc.	Repair the damage from the fire.
Create better waiting areas inside and out.	Renovate the station building.
Create better waiting areas inside and out.	Create better station car park facilities.
Improve landscaping especially at rail station.	
Landscaping. (flower beds and trees)	Vending machine for drinks.
Again, actually have a station building.	
Station looks disgusting.	
Better station and shelter from rain and bad weather.	
Platform and station upgraded.	Better local transport information.
Station needs a total revamp - waiting area, seats and facilities.	Drop off area, car park improved and information for taxi and buses.
New design of station.	Waiting are and improved facilities.
All station redesigned.	Waiting are and improved facilities.
Taxi service.	Refreshment facilities.
Do up the station building.	Public lavatories open longer hours.
Install a footbridge over the tracks - why was it taken down?	
Better parking and pick up/drop off areas.	Do something with the building which is now an eyesore.
Station is a bloody mess.	
Better waiting room with toilet.	Parking.
Parking.	
Parking.	Toilet.
None except repair of building.	
Toilets.	Indoor waiting area.
More seating.	Café.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Rebuild the station.	
Toilet facilities. Shop/café. Town centre information.	
As above.	
A complete tidy up. Flower containers. Café.	
Needs rebuilding to include café etc.	
Needs rebuilding and tidying up.	Toilets, café, plants.
Station needs renovating. Shop/café.	An open station! Café/decent waiting area.
Rebuild the down waiting room with better facilities.	
Coffee/snack service and toilets.	
Toilets.	
See my earlier comments. (written freehand on E7 - The station area is a mess. The building needs major renovation, more parking for rail passengers needed, should be pay parking, the frontage of the ex-police station is uninspiring to say the least)	
The station itself. Dilapidated! Poor parking facilities.	
A warm waiting rooms.	
Starbucks/waiting café.	Cash point.
Café/shop/waiting area.	
Improve buildings.	
Improve buildings.	
Yes - changes like those at Wickham market.	
Yes - café shop, waiting room.	Attractive restored station building, combine old and new architecture.
A public convenience would be great.	More seating undercover please.
New platforms. Dry waiting area on platform 1.	Upgrade of buildings on platform 2.
Renovation of station building.	Improved access from platform 2.
Waiting room reopened and more customer friendly.	
Café/shops/solar panels at the roof when it gets one!	Trees/greening of the station area.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Same as below.	Same as below.
We need a station that provides toilet facilities and disable access	Repair or build new station.
Waiting room.	More seating.
Renovate the station building.	
Extra seating.	
Need refreshments, ie small coffee shop.	
" "	
Parking.	Designated drop-off area.
Local admin and Greater Anglia should be ashamed of the way the station has been left since the fire. What kind of advert is this for our town!	
The station is an embarrassment to the town. No welcome, no facilities, falling down roof. Dark.	
Waiting room appearance.	
Rebuild station.	Café and toilets.
Rebuild station.	Café and toilets.
An indoor waiting area with café, shops, toilets.	Car park expansion.
General tidy up of areas abutting platforms.	
Customer service area.	Ticket counter.
Café shelter.	Smarter.
State of building improved/renovated.	Car park and wasteland into better laid out and marked spaces.
" "	" "
" "	" "
" "	" "
Station building needs improving.	Town map showcasing the main areas of the town with the road down to the town centre made more of a feature.
Better parking.	Cleaner area.
" "	" "

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
More shelters.	
Develop station building.	
Rebuild.	
Rebuild.	
A waiting room.	
" "	
Coffee shop.	
Redevelopment of the station.	
See previous answers.	
A covered waiting area.	More parking areas.
More directions to facilities.	Made more attractive to visitors.
General clean and decoration.	Toilets and comfortable waiting room with train departure board.
It's basic but not busy.	
Coffee/sandwich shop.	Toilets!
Station is an eyesore - needs renovation.	Café at station.
2 ticket machines. History/current interest permanent boards. *	* History of Saxmundham signs/display boards similar to those in Thorpeness. Giant permanent town trail board. List of shops/cafes.
Café and toilets.	
Toilets.	Ticket machine.
Ticket machine that works.	
Public toilets.	
Ticket machine.	Public toilets.
All areas need to be addressed.	
Rebuilding after the fire - currently it's rather depressing.	Café/restaurant area.
Refurbish station after fire.	Open it up with café.
Retail/newsagents with toilets.	Café.
Café.	Shop.
Better signage to town and facilities.	Rebuild station with refreshment facilities.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Ticket office or more ticket machines.	Café, waiting room, public lavatories.
Rebuilding of the station house so that it can be fully used.	Better shelters/seating.
As above.	As above.
A shop.	Rebuild and better seating.
Renovation of station and surrounding buildings.	Coffee shop?
Smarten up.	
" "	
" "	
Good café as in place at Woodbridge station.	
Seating areas.	Improve the aesthetics of the building - repair damage.
Fix station. Café, waiting area.	Parking area.
Yes, refurbish the whole place, as I mentioned before it is a shambles. Just look at Melton.	
I agree with the above, it's shameful.	
A working ticket machine.	
Café. General look of the station.	
Canopy over seating.	
Restore the station including new businesses.	
Toilets.	
Person in attendance from Greater Anglia.	Reconstruction of station after fire! First aid facilities.
Well the station looks an absolute mess and there's nothing there!	So, any improvements would be good!!!
Improved shelter.	
Clean and upgrade the platforms. Better shelter and seating.	Bring it up to date and a pleasure to visit. Currently it brings down the state of the town which isn't encouraging!
Waiting room/wet and cold weather.	
Waiting room and passenger facilities need to be opened.	Platform on Lowestoft side needs replacing, slight ramp behind signal box can be slippery and dangerous when wet.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
A new station building.	A café/meeting room.
A new station building.	
More signage to local facilities.	
Welcoming waiting area.	
Fix station and have a coffee shop.	
A station waiting room.	Lavatories.
Newsagent/coffee shop.	Rebuild fire-damaged building.
Rebuild waiting room.	
General appearance.	Cafe/toilet.
" "	Cafe/toilet.
" "	Cafe/toilet.
A nice clean safe station with ticket machine I understand! (or some help)	
Better area for picking up and dropping off passengers.	
Better waiting area for cars and make the lines cleaner.	Small food kiosk.
Toilets and café facility - take Wickham market as exemplar.	Increased parking couple with development of station.
This is a joke, right? There are no facilities, and the station is a wreck.	Complete overhaul and rebuild of station required.
Regeneration of building café.	
Rebuilding of the station property which was destroyed by fire.	Would like to see the building have multi-use ie café, shop, artwork, craft exhibits.
Rebuild the station.	
As above.	
Café.	
More shelter.	
Ticket machine at both sides.	Café.
Toilet facilities.	Café/shop.
First impressions need to be improved, buntings, people are British and proud.	Café, toilets, full time employee if help is needed. Hanging baskets.
The whole area needs updating, the station building itself needs action.	The area is a disgrace at present!
As above.	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Toilets.	Coffee machine.
Waiting room and lavatory.	
Waiting room.	Parking facilities.
Coffee shop.	
Shop.	Toilets.
Shop.	Toilets.
Inside waiting area.	Coffee shop.
Inside waiting area.	Coffee shop.
Inside waiting area.	
Hanging baskets at station, make it pretty and show town pride.	Vending machine at station.
Being able to wait inside during cold or inclement weather to keep warm.	
Renovate generally.	New business, eg café.
Needs to be welcoming.	
" "	
Toilet.	
See previous.	
Parking.	Coffee shop, café, convenience store.
Is this a joke. Have you seen the state of it compared to other stations on the east coastline?	Let's just get it renovated and occupied. Toilets, café, railway memorabilia, etc. More car park space.
New platforms.	Undercover waiting area.
New car park.	Vending machines.
Shop. Plants. Café.	
Shop. Plants. Café.	
Rebuild and renovate the station.	
Station building needs renovation.	
Waiting room.	Information centre.
Town map.	
The whole area is tired and derelict and needs much improvement.	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Clear entrance signage.	Make more welcoming unlike station building.
Indoor waiting room - a nice one please.	Ladies loo please.
See F2C.	
Ditto.	
Toilets.	Nicer area to sit and wait. Café.
" "	" "
Adequate waiting room with toilet facilities.	Improved car park.
As above.	As above.
Café.	
Tidy up the station and surrounding area.	
A waiting room.	A coffee shop.
A sheltered area in or outdoor. Please repair the roof, fire damage.	Another ticket machine. Loos!
Development of the station building.	
Fix it up, it's an eyesore!	
" "	
Sort out building. Café/waiting facilities.	
Rebuild of station. Make people use it.	Make waiting room bigger.
Rebuild of station does not look good.	
Rebuild the station.	Add parking.
" "	" "
Station look.	Drinks, coffee, toilets.
More seating and improvement to shelter.	
Café.	
Staff on site.	Signage
Proper train facilities.	
To carry out repairs to station building after fire damage. Repaint/restore Victorian canopy.	Waiting room café serving hot drinks, snacks, newspapers etc.
Toilets.	Café/shop.
Better signage for areas of the town.	Waiting area for pickups/drop offs.

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Everything! Buildings, café toilets, shop, signage.	
Clean, friendly and welcoming.	
Appearance.	Toilet.
Appearance.	Toilet.
Station requires renovation.	Coffee shop. Newsagent.
" "	Make it useful.
" "	" "
If you are talking of the bus station you done away with it.	
Where is the bus station?	
Rebuild station and café.	Knock down the old police station. It's really ugly. Replace with café, park, seating area.
See F2C. Restore the station building.	Clean up and landscape all the rough ground.
Sheltered seating.	
Seating and toilets.	
S	Waiting room.
Rebuild the station, similar to Wickham Mkt.	Indoor waiting room.
" "	" "
" "	" "
" "	" "
Setup.	
Flowerpots decoration signage.	
Café. Shop.	
Café/toilets would be handy.	
Seating/warm and under cover in winter.	Loo/coffee available.
Get rid of police station and create a multi-storey car park.	
Waiting area for commuters to sit in train station and café.	
Station ghastly - needs springing up and cleaned.	Improve parking.
Our station and facilities are a disgrace. New station please!	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
decent café, and waiting room like Wickham Market	toilets
café	warm waiting area
public toilets, covered seating	general makeover
public toilets, covered seating	general makeover
café in the station	do the station up
café would be nice	tidier building
waiting and retail facilities	better signage and welcome
waiting room with toilets	refurbishment of old building for community use
Café or shop. Coat of paint to not look so derelict	
Covered waiting area plus seating	
urgently rebuild station to former structure	cafe in station waiting room with area tourist office
café in station waiting room with area tourist office	urgently rebuild station to former structure
Anything! It is depressing, barren shell of a building	Clearer onward route indicators
Repair building, make it useful in some way	
Visual improvement of station building	
Better care and maintenance at present station looks dreadful.	Create some garden features
Rebuild the station building	Improve/tidy whole area
Warm seating area for winter	
Train station sensitively restored	Café/community hub
Train station sensitively restored	Café/community hub
Indoor waiting area and café	
Toilets	Waiting room
Refurbishment of the railway station	
Improve the railway station	
Improve the railway station	
Functional railway station with toilet and café	Child friendly barriers
Toilets, covered seating and café	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Waiting room	Café
Development of railway station	
No scaffolding	
Re-build as soon as possible	
Covered waiting areas	Fire-damage repairs
More platform seating	
More platform seating	
More seating	Toilets
Re-build and improve the waiting area	
Re-build and improve the waiting area	
Seating/café space	Re-paint
Flowers, facilities and café	
Café	General improvement of station. Unkempt
Café	General improvement of station. Unkempt
Re-build the station building	
Waiting room	Improve shelters
Ticket machine that works	Toilet facilities
Waiting room	
Small convenience store	
Decent toilets	Starbucks
Café or at minimum a waiting room	Improve aesthetics
Café or at minimum a waiting room	Improve aesthetics
The whole surroundings to be made more pleasurable	
Waiting room and refreshment facilities	
Convert building to café/shops	Improve parking but should remain free
Shelter and more seating	
Waiting room	Toilets
Refreshment and toilet facilities	Covered seating area and signage
Café	

F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 1	F4. When waiting or arriving at Saxmundham station are there any physical improvements or new customer facilities you would want to see put in place? Proposal 2
Toilets	
Toilets	Waiting room
Waiting room with toilet	Ticket office
Waiting room with toilet	Ticket office

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place?

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 1	F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 2
Seating at main shops.	Better information on connection services.
Sort out the Tesco crossroads too busy at peak times	
Yes, as I have mentioned before.	
Signage.	(illegible) bus stops.
As above.	As above.
Proper shelter.	
Ditto.	
More shelters at each bus stop.	
Shelters, seats, signage.	
Weather shelter protection.	
Shelter at train station with café.	
Toilets to be near station.	
Improved shelter.	
Waiting area covered.	Loo's.
Buses to stop off road.	
Shelters.	
Shelters.	
Rebuild station waiting area with cafe, toilets, widen parking area.	Direct train to London.
Fine drivers who do not stop at zebra crossing.	
Seats.	
Improved shelter and signage!!	

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 1	F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 2
Buses need to be able to stop away from traffic to improve traffic flow.	
Better bus shelter. More waiting facilities.	Electronic signage.
Covers over all bus stops!	Electronic system saying when each bus will arrive.
Shelters.	Signage.
Up to date bus timetables - people sometimes caught out.	
Improved shelter.	
Digital displays,	Shelters.
Often when services are delayed - shelter and seating are lacking for a number of passengers.	
Shelters.	
Shelters.	
Signage.	
Better signage.	Stops to be located in better positions.
Bus shelters.	
"Countdown" signage.	
Bus shelter (Street Farm road).	Real time info on bus arrivals. The one outside Tesco doesn't work.
Ditto.	Ditto.
Improved shelters.	Improved signage.
Walks of area publicised more.	Clearing of footways to their full width.
Screen showing times.	
Level out pavements. Increase pavements.	
Proper shelters, weatherproof with seats.	
Improved shelter - have bus times in shelter.	Improved signage.
Improved shelter.	Improved signage.
Improved shelter - actually put the shelters by the bus stops.	Improved signage.
Electronic signage saying when next bus is to arrive.	
Improved shelter - there is none at the moment.	Use smaller vehicles and make service more frequent to encourage use.
Live bus delay info which the current electronic timetable does not give.	

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 1	F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 2
I don't use that often but better shelter for wet days and it would help me if talking timetable works.	
At station. It is a gateway to Aldeburgh and the coast.	
Electronic signs should indicate cancellations and expected waiting times for next arrivals.	
Area behind needs clearing - filthy.	
Sheltered seating.	
More obvious signs.	
Seats and shelters at bus stops.	
Seats and shelters.	
Shelter at Brook Farm/Heron road.	
Improved shelter.	
As above.	
Shelters in high St.	
Shelters.	
Improved shelter.	
Better signage of stops, esp on residential roads.	
Shelters and seating.	
Bins.	Shelters.
Need cleaning and made more inviting.	
Signage as I've no idea where they stop anymore.	
Seating.	
Better information.	Safer areas to wait.
Improved sheltering.	Signage.
More bus shelters and signage.	
More bus shelters and signage.	
Better shelter at station.	
Lighting near shelters improved.	Live updates to the service.
Better signage and interactive timetable with live updates.	Improved waiting shelters with bus times.
Better bus shelter.	Interactive display board and times.
Covered bus shelter.	Up to date time arrivals.
Shelter.	

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 1	F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 2
More pelican crossings.	
Shelters.	
Shelters.	
Shelters.	
More shelters.	
Some of the bus stops need moving!	Definitely moving some of the bus stops especially the one outside Tesco.
More shelters and seats.	
A shelter near the railway bridge.	
A shelter opposite the sorting office, Bus stopping outside the Waitrose entrance is dangerous, holds up traffic especially at school times.	More buses to Yoxford and beyond.
Cleaning of shelters.	
Same as below.	
Seating and shelter.	
Better timetable signage.	
Automated sign telling us when next bus is due.	Better seats.
Live updates for expected arrivals available at each bus stop.	
Improved shelters.	
Improved shelter. More buses, frequency.	
Shelter to serve both sides of road near Street Farm.	
Never used bus.	
Shelters.	
Bus shelters.	
Seating and shelter.	
Shelter.	
Shelter over all bus stops.	
Shelter.	
See F3c.	Signage.
See F3c.	Signage.
Improved shelter.	Full timetables.
Shelters at the station bus stops.	Cleaning and maintaining existing dirty shelters.

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 1	F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 2
Better signs for timetables.	
Better signs.	More shelter.
Improved shelters with seating.	
Better signage and info.	
Signage. Promotion of the bus service.	
Better signage, including live timetables.	
Improved shelters.	
Shelters.	
More bus shelters.	
Bus shelters with seats.	
Shelters.	
Shelters.	
Local bus station between Sax and (illegible) park at north entrance.	
Shelter with seating.	Information boards.
Bus shelter top Felsham Rise.	
Improved shelters.	
More information of buses whereabouts.	
Better signage. Better display of bus routes.	
More frequent service.	
Real time signage.	
Rubbish bins at all bus stops.	
" "	
Estimated time of arrival/delay.	
Why don't you open the old bus station?	
Signs for bus stop to be improved.	
A bus would be nice!	
Improved shelter and larger.	More seating in shelters.
The connection between trains and buses should be made very clear to area and create a coherent link between the two.	
Make it easier to understand signage and timetable.	
Setup.	
Shelter at bus stops for all services.	
Covered shelters.	

F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 1	F5. When waiting for buses in or around Saxmundham, are there any physical improvements or new customer facilities you would like to see put in place? Proposal 2
Covered shelters.	
improved shelters	
sheltered bus stops along brook farm road	
sheltered bus stops along brook farm road	
sheltered bus stops along brook farm road	
sheltered bus stops along brook farm road	
shelters	
Until there is a proper service, why bother?	
shelters	More frequent service
Bus shelters	More frequent service
Improve shelter	
Clean glass on bus shelters	
Electronic timetables	
Re-build and improve the waiting area	
Re-build and improve the waiting area	
Improve bus shelter arrangements	
Buses to pull into bus stops	
Bus shelter outside the museum stop	
Improve shelters with seats	
Shelters	
Signage	Bus shelters
Improve shelter	

F6. Do you have any top improvements to encourage and help pedestrians and cyclists?

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Lower speed limit	Actually, monitor speed limit
Cycle right of way at busy crossings and near GP surgery	Cycle lanes
Stop people parking in high street, especially by the traffic lights.	
Sign for cyclists, another to help pedestrians.	

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Stop parking on double yellow lines.	Camera on crossing - have had 3 near misses this year.
Proper cycle paths. Sax - Kelsale. Sax - Leiston. Sax - Benhall.	
Ban the motor transport!	Bike lane.
Wider pavements.	Woodbridge style pedestrianisation.
Dedicated cycle lanes.	Improve road widths.
Ditto.	Ditto.
Double yellow lines in high street.	
No parking on paths	
Repair road surface in N + S entrance.	Ban parking/stopping on High St.
Cycle friendly, café, provisions (not Waitrose)	A pedestrian-friendly high street.
From railway bridge to traffic lights 20mph.	
Town centre paved.	
Even pavements. Some areas possibly dangerous.	
" "	Paved paths from Beech rd into town centre.
Cycle way.	
Cycle lanes.	Wider footpaths.
As above.	
Wider footpaths and more lighting between high street and park.	Cycle lanes especially along the high street.
Cut off path at Waitrose opposite Tesco. People j-walk through traffic and don't use crossing.	Rubbish not collected around paths. IE between Beech rd and Warren Ave. Park.
Stop parking at roadside and onto pavements.	Mend pavements.
Restrict cars not to park on footpaths.	
Proper parking for cycles with block to lock bikes to.	
Give a long sought-after resident parking when requested.	
Pedestrians only in high street.	
Speed limit on south entrance.	Pedestrianisation of high street.
Some areas need better lighting.	
Reduce/stop traffic on high street.	Cycle lanes.

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
More zebra crossings.	
Better signage.	
Get cyclists off pavements.	And pedestrians off roads.
" "	" "
More cycle routes.	Improve foot paths into town from residential areas.
" "	" "
Widening of pavements.	Less motor traffic.
Pedestrianize high street.	
Pedestrianize high street.	
Cycle lanes.	Improved pedestrian crossing.
Pedestrian priority over vehicles on high street.	
Improve the surface from forums square to the Hopkins home estate.	
Cycle paths.	Crossing in HS adjacent to alley to square.
Cycle paths.	Re-configure roads to lose the crossroads.
Cycle lanes on busy roads.	Wider pavements. (push chair is a struggle!)
Calm the traffic on the high street. Slow it down where possible, widen pavements if possible. Create drop kerb crossing points.	
Better pavement to cross with buggy between marketplace and hotel.	Wider path up station approach.
As above.	As above.
Cycle paths.	Improved street lighting.
Rendham road 12 junction requires improvement as it is dangerous.	Lighting at A12 junction.
Widen road from west to town centre.	Same as 1st.
Keep streetlights on longer at night.	
Safer roads for people to use.	Somewhere to lock bikes to so they don't get stolen.
Potholes in marketplace and entrance to Brook farm road needs repairing.	Hedges and verges to be cut and regularly maintained.

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
More pedestrianisation.	
Better direction signs for shortcuts to high street.	
As above.	
Zebra crossing on main road near doctor's surgery.	
As stated earlier, widening and improving some of the pavements, dropped kerbs etc.	
Improve parking facilities at both ends of the town.	
More artisanal markets and signed cycle access to town.	
Secure place off high street for bicycles.	
Cycle lanes.	Widen paths.
Dedicated cycle paths.	Wider walkways.
Cycle path.	
Refurbishment of derelict/empty properties.	
Streetlights.	
Improve path and road line markers.	
In some areas the path often gets very small so increase width in those areas.	
Top end of Albion street to be one way west to east.	
As above.	Lighting down alleyways.
Cycle paths.	
Cycle paths.	Wider foot paths.
Traffic calming on North Entrance.	
Improve the footpaths/pavements.	
Cycle/pedestrian path on N, S and W of roads.	
Ditto.	
Re-surface roads and pavements!!!!	
Widen pavements in the town centre.	
Keep cyclists and cars off pavements.	
Ask supermarkets to offer free local delivery to reduce need for car travel.	Restrict traffic to certain hours eg traffic free between 10-2.
Cycle lane.	Road lighting.

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Deal with people parking badly and obstructing traffic.	Better lighting on the paths in the park behind Waitrose for security.
Slight improvements to street lighting.	
Pedestrianize the high st.	Cycle paths.
Bicycle lanes and town centre cycle parking.	
Designated cycle and footpath maps.	
Dedicated cycle lanes.	Pedestrianise high street.
Cycle parking.	Cars off the pavements.
Wheelchair access.	
Improve pavements.	
Pedestrianisation of high street.	
Pavement and path maintenance.	
Ensuring district council keep pathways clear of overgrown shrubbery.	
Pedestrianise high st.	Cycle paths.
Thru route from Benhall to Kelsale for cycles. Cycle parking in town centre.	Pedestrian and cycle route wide enough to be shared.
Ditto.	Ditto.
Cycle lanes.	
Buses and train to take bikes easy.	
Cycle route along river from us.	
Improve lighting back of Saxmundham school.	
More cycle lanes on roads.	
More cycle lanes on roads.	
More cycle lanes on roads.	Pedestrianise the centre.
Wider pavements prevent cars from parking on pavements.	
Designated cycle routes/paths.	
Map of trails in local area.	Better signposting to cycle parking.
New houses have enough parking.	
As above.	
As above.	
Put in cycle lanes.	

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Market place pedestrianised.	
" "	
Reduce speed limit.	
Lights on bikes.	
Cycle lanes.	One-way system.
Alternative rates for HGVs.	STOP parking outside Trawler's Catch!
Pavements.	
CCTV.	20mph speed restrictions in some areas.
Speed limit on Chantry road.	One-way system introduced to reduce the flow of traffic on Chantry road.
Better signage in town.	
Better signage in town.	
Move bus stops out of Church street and more pedestrian crossing to Waitrose walkway to Tesco.	
Traffic light pedestrian sequence - change or updated.	Pelican crossing parallel to the Golden Fish bar.
Add more priority for pedestrian crossings.	Reduce the speed limit to 20mph in the town.
Better footpaths.	Reduce speed in town.
More cycle paths.	Reduce the speed in town.
Wide paths.	
Speed restriction.	
Speed bumps to help reduce the speed of vehicles.	
Cycle paths everywhere - even to Leiston.	
Don't mix pedestrian walkways and cycle paths.	
Don't mix pedestrian walkways and cycle paths.	
Exclude cyclists from footpaths.	
Speed camera on high st.	
Pedestrianisation.	Wider pavements.
Better access to shops and pavements for wheelchair users.	

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
More wheelchair friendly pavements and better pavement access.	Pedestrian crossings somewhere between Brook Farm road and Fromus area or mail sorting office.
Cycle parking.	
Cycle lanes/routes on the roads.	More cycle parking in useful places!
A zebra crossing near the doctors so patients can cross safely, plus walking parents taking children to school can cross safely.	
Bike racks.	
North entrance is a mess - needs a good tidy up, signs cleaning.	Overhanging growth removed, leaves at side cleaning.
Wider pavements.	
Access to shops near fish shop too narrow.	
Cycle park.	
Clear cycle routes.	Cycle route from Renhall to Sax and Kelsale.
Wider paths for walkers and buggies.	
Put the bus station back where it used to be. Tesco/Waitrose accident waiting to happen for pedestrians.	Cycle paths in and around Saxmundham, especially to Benhall.
Ring road around town centre.	Pedestrianise town centre.
Pedestrianise town centre.	Improved car parking facilities.
Stop traffic from crossroads to the bridge except access.	
More safe cycle parking.	Cycle lanes.
Same as below.	Same as below.
Rendham road on the north side needs to be complete footpath into town.	Seating regularly sited along paved routes.
Repair bad foot paths.	
Create official cycle routes between Sax and nearby villages.	Improve safety on Rendham road junction for all cyclists.
Make it clear who has right of way at Rendham road junction.	
Reduce speed limit.	
Wider footpaths.	
A bike park near town centre.	
Wider pavements. Pedestrian crossings.	Slower traffic. Bike racks.

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Create footpaths avoid town. Improve entrance/exit.	
More cycle and footpaths.	
Cycle route Sax to Benhall.	Wider safer path for pedestrians walking Sax - Benhall.
" "	" "
" "	" "
" "	" "
Speed enforcement through town and into and out of north entrance.	Parking enforcement around takeaway outlets.
" "	" "
Take some of the Layers and create a safe footpath.	Go ahead with the 3-link cycle path.
More drop-down pavements for better disabled access.	
Enforce no parking in high st, does cause traffic chaos and can be dangerous to pedestrians.	
Trees and plants in tubs. More seating. Pedestrian areas.	
Pedestrian high street would be good as pavements are narrow.	Maybe a cycle lane.
Better traffic light system at the main crossroads - is slow for pedestrians crossing at post office.	
Flatten undulating pavements.	Better cycle lanes.
Widen pavements.	Increase cycle lanes.
More cycle paths.	
Increase cycle lanes.	
Safer cycle paths and paths linking Sax to nearby villages eg Benhall.	Cycle sheds to leave your bikes when shopping etc.
Safety access through high street, improvements to main crossing areas.	
Improved A12 junction so better for bikes/walkers.	
Better vehicle access to Saxmundham. The traffic lights are a nightmare.	
Better signage.	
Pedestrianise the town centre.	

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
I agree with above.	
Cycle lanes in and out of Sax (safe to cycle to Benhall and Leiston).	
Secure cycle storage at train station.	
Cycle parking areas.	
Reinforce 30mph limit along road from Kelsale into Saxmundham - so much speeding makes cycling dangerous.	Wider pavements, parents using a double buggy walking into town are at risk on our narrow pavements.
Slower speed limit.	
Widen pavements on north and south entrances to town.	
Safer paths.	
Bigger footpaths.	
Widened pavement and no vehicles in narrow part of Rendham road at traffic lights to crossroad. Pedestrians are breathing car exhaust fumes.	New pavement for pedestrians to link Brook Farm housing at top of Rendham road. They have to cross where pavement comes to an end. More zebra crossings in Rendham road. There is only one! If you want to cross elsewhere there is no safe place due to traffic coming from A12 to supermarkets.
Reduce speed limits.	
Better pavement for pedestrians from Mayflower green. There could be a footpath across the scout field.	
Cyclists would be helped if they were offered more courtesy. Also, suitable bike parking.	Slower traffic for pedestrians and mobility scooter owners realizing they do not have the right of way at all times.
More shortcuts.	Wider footpaths for passing and so cyclists don't get annoyed at pedestrians.
Cycle lanes, cycle parking.	Pedestrianise the centre of town.
Cycle lanes, cycle parking.	Pedestrianise the centre of town.
Cycling routes.	
Walking routes.	
What is a "top" improvement?	
Take cars off the high street.	Clean the façade of the high street buildings.
Pedestrianise high st.	More flowers.
Ban Brook farm residents driving to Tesco.	Provide access to/from Church hill Hopkins home estate at north entrance.

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Pedestrianisation of High st and Church st.	Cycle Lanes on North and South entrance. Cycle racks for secure locking of bikes.
Bicycle racks.	
Cycle lanes.	
Better lighting on Fromus walk.	
Improvements to the area outside the hardware store where pavement and road are very narrow.	
Crossing on Mill road/Chantry road.	
More cycle racks in high st, station and near supermarkets.	
Widen footpaths and flatten them.	
Double yellow lines in high st, to be supervised by parking warden.	Designated area for cycle parking.
Traffic warden.	
Walkways between Waitrose and Hopkins homes footpath not finished and no lighting.	
Overgrown hedges and trees, parking on foot paths, unlevel surface around Little's Boxes.	
As above. These should be undertaken by the council.	
Street lighting particularly on Brook farm - behind school.	
Widening of footpaths at certain areas.	
Enforce the 30mph speed limit rigorously A camera near north end.	
Clear cycle route.	
More dropped kerbs.	
Cycle paths to villages north and south.	
Better road surfaces.	Secure bike parking.
More cycle racks.	
Bells on bicycles to indicate their presence to pedestrians.	
Make high Street pedestrian only.	
" "	
More car parks to stop parking in streets.	Make it one-way marketplace and narrow part of high st.
Wider pavements.	Stop people parking on high street.

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Wider pavements.	
Direct pathway from Memorial field to town on Brook Farm side of the road.	
More traffic control to make footpaths safer.	Restrict parking in high street.
Cycle lane.	
Cycle lane.	
Pedestrianisation.	Better parking/stopping by residents/visitors.
More traffic wardens.	Less parking on double yellows.
Cycle lanes.	Pedestrianisation of high street.
Deal with potholes.	Reduce speed limits through town centre including Church hill.
More cycling racks in the town centre.	
As previous.	
Cycle paths.	Improvement to the road crossing by the Memorial field.
Cycle paths.	As above.
Pavements need improving. Fill holes.	
" "	
Cycle paths.	
Clear debris and vegetation from footpaths and make less uneven.	
Improved and safer walkways. I've been injured by hazards in poor light.	
Better foot path through the bottle neck.	
Improved foot paths.	
Widen pavements and re pave.	Make the walks pleasant and safe. Shouldn't have to cross to find a pavement.
Punish illegal parking and speeding.	
No more houses need green land we are overpopulated for area.	
Lighting of footway and footpaths.	Cycle paths.
Cycle paths.	Lighting of footpaths.
More bike racks.	
Cycle lanes.	
Town centre pedestrianised.	

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
Lighting in winter from high st to Hopkins site opp fishers.	
Improve path to rear of Waitrose and to bridge past vacant building.	
Widen pavements.	
Cycle tracks clean up pathways.	
cycle paths, Kelsale, Benhall	
hedges and verges cut more regularly	
cycle parking	safe cycle ways
safe cycle ways	cycle parking
cycle lanes	
one-way traffic system round marketplace for northbound traffic and through high st for south bound traffic	
Secure bike rack locations	
You are here' & 'Where you might like to go from here' type boards	A vibrant, welcoming pub/dining/meeting place in or near the Market Hall
Clearly signed off-road cycle ways	Cycling maps for safe routes to Framlingham and Woodbridge
Open the police station car park to residents to force traffic off yellow lines in Albion Street	Speed humps in Albion Street
Any new estates must give priority to pedestrians and cyclists	20 mph speed limit throughout the town
Any new estates must give priority to pedestrians and cyclists	20 mph speed limit throughout the town
Traffic wardens	Level pavements for the elderly and buggies
Wider footpaths around certain parts of the town	
Wider pavements	Extended crossing time
Cycle lanes everywhere	
More bicycle stands in town centre	
Level pavement surfaces	Cycle path to Benhall
Even pavements to reduce trips and falls	Longer pedestrian phase at traffic lights
Cycle paths connecting surrounding villages and towns	
Educate cyclists to obey traffic rules	
Wider footways.	Enforcement of parking regulations

F6. Do you have any top improvements to encourage and help pedestrians and cyclists? Proposal 1	F6. Do you have any top improvements to encourage and help pedestrians and cyclists? proposal 2
20 mph speed limit in High Street	
Lorry ban through High Street	Mobility vehicles and cycles only on the road
Pedestrian crossings	
Cycle lanes from heavily populated areas	One-way system
Green pedestrian and cycle routes from all outer housing estates	
Better signage for cycle paths	
Wider pathways	

F7. Do you have any top improvements in relation to private motor vehicle use?

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
	Medical centre - not fit for size of Sax now. Impossible to get appointments - make bigger or build another. Not enough in town for socialising - Weatherspoon's or another large pub chain needed.
Measures to enforce speeding limit in south entrance!	Traffic calming/slowing measures in south entrance
Definitely enforce speed limit of 30mphg in south entrance	As above
As ref in QE5	Stop car parking where there's foot (illegible), CCTV, fines eg £100, would pay for cameras and administration costs.
Improve signage where cars shouldn't be park up eg around GP surgery and Rendham Rd. speed restrictions	More park up areas away from restricted views eg outside parcel office and along Brook Farm rd.
Stop cars parking on high street.	
Crossroads need sorting better road lay out	
Improve traffic lights.	
Roundabout at crossroads of Chantry road, High Street, Church Street.	
As above.	
Control vehicles through the town.	
Market place car park to be swept regularly as broken glass from recycling bins. It's a nightmare.	
Control cars stopping/parking in the high street.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Re-phase the traffic lights. Traffic still coming through from Leiston direction when Chantry road green.	Enforce double yellow lines, no parking in high street.
Tighter controls on high street parking on double yellow lines. Parked cars obscure pedestrians on crossings, for example.	
20mph limit.	
More parking at station.	
Have one-way system up Fairfield road one way down St Johns, this would solve parking issue too.	Council parking enforcement including high street.
Better junction at A12, Rendham Rd, current improvement is dangerous.	Better access to Waitrose/Tesco
" "	Close the marketplace to traffic.
Traffic flow at Waitrose/Tesco.	
Fine motorists who stop and park on the high street double yellows outside pharmacy.	
" "	
Ban the cyclists and pedestrians.	
Traffic to Waitrose and Tesco is a nightmare for a car, cyclist and walkers. The bus stop doesn't help!	
Bike lane.	
Too many drivers leaving Church Street at the crossroads fail to indicate whether they wish to turn left or right and leaves drivers behind in a guessing game. Could this be independently monitored?	
Control heavy vehicles going through town centre.	Control parking on double-yellows in the High Street.
Re supermarkets congestion needs a new road layout to assist with the constant car queues.	
Stop parking in the high street.	Employ a traffic warden.
Make Tesco exit somewhere else. Traffic there is ridiculous.	
Stop vehicle owners parking on main roads, Brook farm road in particular is bad.	Get vehicle owners to use their garages/driveways.
Ditto.	Ditto.
Traffic lights need more time.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Need a new road to get out of Saxmundham	
Upgrade crossroads - currently inadequate.	Enforce parking restrictions.
Ditto.	
Reconsider length of double yellow lines on Brook Farm road, off Rendham road.	
Ban parking on high street.	
Enforce time restrictions on parking bays.	
Ban all diesel cars due to pollution.	Widen road at Mill road/High street traffic lights to allow 2-way traffic.
Improve length of time to stay at Waitrose and Tesco.	Produce more parking.
Overnight parking in Waitrose and Tesco carpark.	
Better car park.	
More parking. Engines turned off when stationary to cut air pollution.	Too many leave engines running outside shops, such as pharmacy.
Improved traffic management.	Campaign to improve driver's awareness of their responsibilities to other road users.
Speed restrictions.	Control of inconsiderate parking.
Automatic/sensitive lights.	Clamp down on blue badge holders parking too close to the lights.
Improve flow at lights.	Improve ways in and out of supermarkets.
Solve problem at lights.	
As below.	
Box junction at Tesco/Waitrose to avoid queue.	Re-phase traffic lights to let more cars through at a time.
Improved flow at traffic lights at Tesco/Waitrose.	Parking in private roads blocking access for residents and emergency services.
As above.	
Need traffic improvement at traffic lights.	
Enforce roadside parking restrictions.	
Use of a traffic warden to stop people illegally parking.	
Stop parking on double yellow lines - traffic warden.	
Traffic warden.	
One small road into supermarkets cause no end of delays. Need a different route into one of them.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Alternative exit from supermarkets as there is a lot of congestion.	
Improve exit from both Waitrose and Tesco.	Pedestrianise the high street.
Improve timing of traffic lights.	
Improve timing of traffic lights.	Test for pollution levels for stationary traffic.
Improve traffic flow.	Stop parking in main street.
Volume of traffic emerging from Tesco and Waitrose car park.	
Stopping vehicles being parked in high street. Not only dangerous for pedestrians but very time consuming when trying to get through.	
Traffic warden to reduce illegal parking in high street.	
Better traffic management at crossroads.	Move the bus stop away from the lights.
Ban cyclists from high street.	Bus stop out of traffic not like the mess we have!
I like the idea of prioritising pedestrians over vehicles in high street.	
Ensure ramps put in place and traffic lights on stop for sufficient period to crossroad.	
Illegal parking is a serious problem - again we need traffic warden/police. Speeding particularly in evenings is a major problem. Police???	Back of Market Place should be ONE-WAY (south - north) before there is a fatality.
" "	
The traffic lights at Tesco are too slow. It can take a very long time to get out of Tesco car park. I believe a roundabout would work best instead of traffic lights.	
Improve traffic flow.	
Residents parking areas.	
" "	
Improve traffic flow at lights junction.	
More car parks - 2 hours in shops isn't enough if you want to shop on the high street.	Stop allowing people to pull over on the high street - causes too much congestion.
Petrol station.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Improve traffic lights (make north side 2 way)	
A new area in-out of Tesco Waitrose area.	A road in Priors Grange that comes out near Mandarin House to cut out traffic flow around Tesco.
Penalty cameras high street stopping red light jumping.	Longer green crossing at high street for pedestrians.
Street farm exit only for Hopkins homes, take a bit of pressure off the traffic lights.	A bit of police presence to stop idiot parking on the high street and red-light jumpers from south entrance.
Circular road around town centre to get rid of crossroads.	Car park.
Car park on outside of town centre.	Mini roundabout instead of lights if road is wide enough.
One-way system in high street.	Roundabout near Tesco. Traffic builds up quickly.
See Q E8.	
Calm speeds on the high street and south entrance. Cars, lorries and buses thunder through at frightening speeds. Buildings in south entrance shake. Vehicles mount the pavements regularly which is very scary and will one day result in an accident!	
Traffic enforcement in high street.	Ban parking Brook farm road.
Traffic enforcement in high street.	Ban parking Brook farm road.
Improve traffic flows.	
One-way system allowing parking. One side of the road only.	Prevent cars parking close to any junction.
Lower speed through Brook farm road.	Speed humps Brook farm road.
Lighting at Rendham road junction.	Better road markings at Rendham road junction.
Lighting not to be turned off at 11PM	
Widen road from west into town traffic light.	
Widen roads or refuse new housing developments.	
Sort out illegal parking.	Make Market place one-way system.
Dangerous parking in areas such as Chapel road junction.	
Reduce speed limits.	
Better and cheaper parking.	
" "	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Parking at top of Brook Farm coming off Rendham road is accident waiting to happen. Needs double yellow lines at corner.	
Yellow box outside entrance to Tesco's car park to stop people coming from Leiston stopping traffic from High street and Benhall blocking the road. I suggested this to the council at least 2 years ago.	Moving the bus stop from outside Tesco further back opposite the one on the other side.
Enforce parking rules in high street!	
Stop parking in high street by traffic lights.	
Control private vehicle use in the main street.	
Stop cars from parking on yellow lines (not disabled people).	
Consider making the marketplace section one way.	
More rigidly enforced parking restrictions in high street.	
NO parking in high street.	
Improve parking facilities at both ends of the town.	
Stop people parking in the high street!	
Sort the overlap in the traffic lights in Mill Hill and up from Tesco. Both green at the same time!!	
Speed restrictions to south entrance.	
Access and exit from Chantry road.	Pedestrianise rest of high street.
If more housing needs more parking. On a busy summer weekend, the traffic is terrible, and we do not go shopping.	
Better access to supermarkets for vehicles.	Traffic light management at crossroads, let more cars through.
Match the area outside Tesco and Waitrose so no cars block the entrance.	
Limited vehicles in the town centre zone.	
Improve traffic light timing.	Improved road lighting at night.
Improve traffic light timing.	Improved road lighting at night.
Improve traffic light timing.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Path to small around entry to shops.	
To make Albion street one way.	
Stop illegal parking on pavements and double yellow lines.	
Improve traffic flow.	
More parking areas.	
Maybe a one-way system would help.	
To and from Tesco's is a nightmare. Church St v busy.	Exit from Tesco and turning right is very tricky to do. Traffic coming from High St - and not always visible.
Improve traffic flow.	
? Make high street one way.	
Improve traffic around Tesco and Waitrose.	
Same.	
Provide more car parking spaces but I don't know where!	
Parking on double yellow lines needs to be stopped.	Yellow lines need to be extended on Brook farm road.
Saxmundham needs viable route from all to Leiston, not through town.	Look at the traffic flow options around crossroad lights.
" "	" "
Police bad parking.	
Police bad parking.	
Strict enforcement of parking: Market place, high street plus modifications in question E4.	Move bus stop from under the bridge to the lay-by outside the sorting office.
The junction at the traffic lights gets more and more congested and if these plans for more developments go ahead it will get worse. Unfortunately, we do not have an answer to this.	
Free parking.	
See above.	
No parking in the high street.	
Stop parking in high street. Improve traffic control Tesco/Waitrose.	
Traffic flow coming out of Tesco's, I often get stick in there for 45 minutes trying to go home. The traffic lights don't let many	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
through and sometimes miss a light set so the wait is even longer.	
Control parking in the high street.	
High street parking problems.	
One-way system - as mentioned before.	
More car parking near the town centre.	Proper parking on new developments to stop on-street parking.
As above.	As above.
Free parking on market days if on Fri and Sat.	
Yellow criss-cross lines in the box in Church street outside Tesco in order to keep it clear for access to and from Tesco.	
Make town centre traffic free.	
Provide a backway to get to North/South entrance to bypass main traffic lights at supermarket.	
Light coordination at the Tesco junction.	
More free parking.	
Better parking control - especially marketplace.	
Better parking - considering holiday traffic.	Pedestrianisation of high street.
Traffic free areas.	
Block high street at narrow point. The market square after turn for parking. The access point to Market sq by the "BELL" only access the traffic lights, but no through road towards Kelsale. Use large planters to prevent vehicles travelling the high street and creating 'slalom' to cut speed and let pedestrians dominant this space.	
Longer time to park by old post office.	
No more building on Church hill.	Traffic lights at crossroads not long enough for elderly to cross.
Sort out the traffic light queues.	Stop illegal parking on the high street.
Stop traffic in high street.	
No parking anywhere in high street.	
Speed bumps in Brook farm road at Rendham rd end.	Improve traffic at Tesco/Waitrose crossroads - pedestrianise high st.

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Improve traffic light flows.	More parking spaces to encourage people into town.
Pedestrianise high street.	
Extend the 40mph limits from the A12 to south entrance.	Open a second access road to the Hopkins estate via Street Farm road.
Extend the 40mph limits from the A12 to south entrance.	Traffic congestion in town centre. Pollution queuing cars in south entrance.
More off road parking round Saxon road to keep clear for emergency vehicles.	Little safe play zones.
Pedestrianise from lights to bell.	
Pedestrianise high street.	
Junction at Rendham road/Mill road should have priority changed to.	Mill road/High street pedestrian crossing should be diagonal as anyone from west of high street to Tesco must use crossing twice stopping traffic twice.
Close off Chantry road entrance to traffic lights exit.	
Something needs to be done around Tesco and Waitrose traffic lights or something.	
New houses have enough parking.	
As above.	
As above.	
Improve traffic congestion at Church street crossroads.	Relocate zebra crossing in Church street so that visibility of people crossing/waiting to cross is not impaired by traffic queues.
" "	" "
Restricting delivery times in high street.	
Parking.	
No parking in north entrance opposite surgery turning.	
" "	
Resident parking charges. Too many cars parked on yellow lines.	
All the parking for (illegible) marketplace.	
ONE WAY SYSTEM!	STOP parking outside Trawler's Catch!
More parking facilities other than S'Mkts.	Better flow at crossroad with church st.
As above.	As above.

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
One-way system.	Speed bumps in Chantry road.
As above.	As above.
Traffic warden to sort out parking in Market area and High st.	Knock down wall in Alma place. Put new wall nearer rail line and put herringbone parking in place.
More parking for rail users to prevent cars parking in surrounding roads for days at a time.	
A roundabout at the traffic lights.	
More parking areas.	
Area around the 2-supermarket access need to improve traffic flow.	
Reduce the speed limit in the town to 20mph.	
Improve traffic flow near the supermarkets.	
Stop people parking on the double yellow lines in the high street.	
Better regulation of parking in the high street.	
Anything to reduce the amount and speed of vehicles.	
Better enforcement of parking restrictions ie yellow lines.	More disabled parking.
Improved traffic light sequencing at crossroads.	
Pedestrianise high st.	Too many cars in Sax with nowhere to park!
Keep parking on yellow lines enforced.	
Keep parking on yellow lines enforced.	
CCTV cameras on double yellow line areas and enforcement.	
Improve traffic flow by alternative parking (free) to supermarkets.	Prevent or limit high street "side of road" parking.
Too many blue badge parking on high st and causing chaos.	
Cover river(?) use for vehicles.	More parking spaces with walking to centre.
Stricter regulation of parking in high street.	
Traffic wardens patrolling to stop yellow line parking on high street.	
Policing of disabled parking in and around the high street.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Use of Waitrose car park for longer than 2 hours during evening for events in church/church hall.	
Parking enforcement in high street.	
Enforcement of parking rules - eg double yellows.	
Stop parking in the high street.	
Yes!	
One-way Saxon road.	A12 junction - when turning off at Rendham road, signage unclear as to right of way.
Bus stop near Tesco needs moving.	
Park and ride. Small accessible minibuses for able and disabled.	
Parking improvements around schools at busy times.	
Traffic flow outside supermarket.	Speed cameras along A12 next to new builds.
Limit on-street parking.	Enforce parking regulations.
Waitrose car park should be available for free parking after 8PM so people can attend events in Market hall or church can use the parking. Waitrose are totally flexible on this one.	
Traffic warden.	Police presence.
Parking on double yellow lines need to be enforced.	People park knowing no one will make them move on.
Speed bumps or speed restrictions driving too fast.	
More parking options.	
Stopping cars just parking wherever.	Maybe parking permit on surrounding station roads.
More restrictions on parking in high street.	
More restrictions on parking in high street.	
Speed bumps at north and south entrance.	
Control speed south entrance.	Speed limit between Benhall and Sax.
Improve traffic flow.	Limited parking for residents in car parks.
More double yellow lines or no parking lines especially in Brook Farm road.	Build houses with convenient parking spaces. The car parks are full of rubbish on Warren avenue.
Pedestrianise town centre.	More car parking facilities.

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Take pressure off roads to supermarkets.	
Better flow of lights at crossroads.	
Congestion charge. :)	Pedestrianise high st.
One-way system. More parking.	
See E8.	Semi pedestrian from old bus station to traffic lights one way only.
Consider bypass to reduce congestion in town.	Improve management of on-street parking. Residents only or police yellow lines.
Traffic lights. Need to find additional route across centre of town.	
Traffic lights.	
Roundabouts outside Waitrose and crossroads.	
Stop all on road parking.	
Redirect traffic away from high st.	Restrict vehicle use during business hours in high st.
Pedestrianise high st.	Provide alternative. Bike paths. Walking.
Banning parking in high st except traders and disability parking.	
One-way system cars - bottom of Fairfield rd and St John's road.	Roundabout at top of Sax over A12 to Rendham.
" "	" "
" "	" "
" "	" "
Intelligent traffic signalling at the Tesco/Waitrose junction to improve traffic movement.	Yellow junction box and the entry/exit of Tesco car park.
More parking.	
20mph throughout town.	Better traffic light control on main crossing.
Make Saxon rd one way.	St Johns rd. Fairfield rd one way.
" "	" "
Parking enforcement in the high st.	
" "	
Relocate the bus stop outside Tesco.	An alternate route/bypass so all traffic is not routed through the traffic light system.
The traffic light system and resulting congestion needs a massive overhaul.	Highways providing adequate controls and not stating they have no money to make the town safe.

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Yellow box outside Tesco as often blocked.	Charging stations for cars in car park.
As stated F6.	
As in E5 - more control of illegal parking in high st.	Clamp down on illegal parking with cheaper parking.
It's fine as it is at the moment as there is not much traffic however this could be a problem with expansion.	Above suggestions would be good with expansion.
More parking for tourists in summer.	
No parking in high st.	
Remove car parking in Brook Farm rd.	Junction A12 with Rendham rd needs lighting at night plus speed restriction plus improvement - roundabout?
Quicker pedestrian crossings.	
Improve traffic flows especially from Tesco and Waitrose.	
Pedestrianisation.	
Stop ram parking along high st.	
Timing on traffic lights leaving Tesco at busy times.	
Redesign junction A12 and B1119.	
Remove bus stops outside Tesco and Waitrose.	Turn small Waitrose car park into a bus stop and turning area with shelters.
Stop parking in the high st.	
Another road going out from new housing estate Waitrose to Main road via Kelsale nightmare school times near Tesco and Waitrose.	
Traffic flow improved at crossroads.	
Stop people parking on double yellow lines in the high street.	
" "	
Slow the traffic down, especially around the main crossroads area.	Relieve congestion around supermarkets.
Better parking, free for all.	
Traffic lights improved.	
" "	
Revert to former sequence of traffic lights to allow a 2-way traffic along lower end Chantry road.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Enforcement of no stopping in high street.	
There are too many cars coming with SAV to roads that are not (illegible).	
Parking.	See above.
Speed bumps on Mill road down to traffic lights.	Free parking in town centre.
Don't build any more houses, the town can't cope at the moment let alone 100s of new homes proposed would be chaos.	
The Waitrose/Tesco traffic lights road is a disaster - all traffic gets held up for ages at bus times especially when the buses stop. Maybe a roundabout - but definitely no more houses behind the Hopkins home development!	
Traffic lights too busy.	
Review entrance into Tesco and the traffic jams at busy times.	
Re-enforce parking restrictions in high street.	Traffic signage for cyclists.
Car park for library.	
Right filter light on high street traffic coming from Kelsale up Chantry road.	
Another exit and access from Hopkins estate to improve traffic on Church hill.	
Ditto.	
Enforce no parking restrictions on high st.	
Parking to use the high st which isn't the supermarket.	Sort traffic light flow out it's awful at peak times.
Improve roads to supermarkets. They can be bottle necked.	
Enforce yellow line parking limitations.	
Stop people parking on double yellow lines.	
Regular traffic warden patrols.	
Better parking.	Better flow in and out of Tesco/Waitrose car parks up to traffic lights.
Traffic lights at crossroads.	
As above.	
Stop traffic going down to narrow lights from A12 past the cut. Pavement and road not wide enough.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
A12 junctions improved for safety, eg roundabouts.	
Yellow no stopping box outside Tesco entrance to improve traffic flow.	
" "	
" "	
Book people who park on zigzags! Emergency parking one side of high street only.	
Improved traffic light sequence at main high st, south entrance junction.	
Improve traffic light sequence at high st crossing (long delays between one stopping and another starting)	
Pedestrian access only to centre of town.	Better parking facility.
Pedestrian access only to centre of town.	Better parking facility.
New entrance - exit to both Waitrose and Tesco.	
Discourage so much parking in North entrance outside surgery and towards Brook Farm junction.	
Enforcement to illegal parking in high street and junctions.	Introduction of residential parking permits.
As above.	As above.
Take cars off the high street.	
" "	
Provide access to/from Church hill Hopkins homes site at North entrance.	Ban Brooke Farm residents driving to Tesco.
Stop the use of vehicles in town.	Car parks out of town will encourage walking and use of local shops/farms etc.
Prevent parking on double yellow lines.	
As above.	Bypass to enable high street pedestrianisation.
More car parking available.	
Stop anyone parking in high st.	Improve crossroads (take away lights and replace with roundabout).
Improve traffic at crossroads!	
Smarter traffic lights at the crossroad.	
Improve traffic flows throughout the town centre.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Electrical charging points for cars.	
Parking, pref free.	
See last section above.	
Double yellow lines along Brook Farm rd as nearly crashed several times because of cars blocking the traffic on blind corners.	
Traffic flow at Tesco is disastrous. Install a roundabout!	
More free parking.	
More parking.	
One-way system in Fairfield road and St Johns road.	Traffic warden in high st to enforce no parking.
Parking area at the old bus depot end of town to encourage more use of high st.	Renew double yellow lines in high st and zigzags at crossing.
Change the speed limit to 40mph from Benhall to Saxmundham.	
The bend by fishers needs to be made one way or pedestrianised. It's a lethal accident waiting to happen.	The town centre just needs to be more attractive to draw people in and prevent them from needing to go elsewhere.
As above, enforce 30mph and stop and find speedsters which is nearly every car once clear of shops.	
Keep parked cars off the street as much as possible. (I mean cars that live on the street)	Electric charging points.
Difficult to improve with all 4 roads into the town converging at traffic lights causing gridlock at busy times.	Need to monitor car fumes at 4 x ways.
Impossible task.	
No.	
No.	
Enforcing parking regulations as per the highway code.	
Prevention of dangerous and inconsiderate parking esp on the high st.	
Traffic lights not to change so quick when coming from Mill Hill into town.	
A relief road for the crossroads to stop congestion near Tesco. Move bus stop near the traffic lights to stop congestion.	Lines outside Tesco entrance to help entrance clear.
A yellow box junction outside Tesco.	
Tesco/Waitrose traffic is a nightmare!	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
" "	
More disabled spaces.	Sort out traffic problems, Tesco and Waitrose. Eg flow.
Stop parking on high street yellow lines.	Stop parking at the end of Brook Farm road - the bus can barely get around and it is a hazard.
Improve traffic flow through crossroads - very busy.	Improve parking for disabled.
Look into making certain roads one way to ease traffic control.	
Re-phase the traffic lights.	
Enforce no parking in town.	Restrict parking in Brook Farm road.
" "	" "
Better traffic flow.	
Free parking in the marketplace car park.	
Pedestrianisation.	
Pedestrian parking and one-way system where I live.	
open up road access to Hopkins homes via Street farm or Lambsale meadow	Speed limit to 30 or 40 from Peggs corner to south entrance.
Speed limit signage to be improved in north and south entrance.	Rumble strips in north and south entrance.
Traffic lights @ narrow part of high street.	
More parking.	
Stop vehicles parking in street.	Load/unload certain times of day.
Fill in holes in roads!	
East-West bypass, especially the traffic to/from Leiston.	Control parking on high st.
Reduce speed limit.	Control parking on high st and pavements.
Better speed control at night.	
Double yellow lines one side in Saxon rd.	
Make all parking metered then people may be more sensible.	
Enforce penalties for illegal parking.	And encourage pedestrians - wider pavements if pedestrianisation proves too difficult.
Traffic flow to Tesco and Waitrose is horrendous.	
Zebra crossing north entrance near surgery.	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Double yellow lines along near the GP surgery.	
Change layout/controls outside supermarkets to improve flow.	
Rethink the Tesco/Waitrose exits.	
" "	
" "	
Speed camera to stop cars driving through over 30mph.	
Police parking in high st.	More police presence for security.
Stop people parking in high st without blue badge.	Police security.
Car park other than at supermarkets and market square.	Turn half of current parking near market sq for long term station use.
correctly phasing traffic lights with enforcement cameras	
more carparking	24/7 use of supermarket parking
improve traffic flow through high street	until pedestrianised
control private vehicles	
better congestion flow at traffic lights	
high street pedestrianisation in full or in part	
exit from Tesco to be out of the rear of the shop site	
High street 20mph and policed	
More car parking areas	Enlarge parking facilities at railway station
Limit speeds & flow along the High St - especially the narrow section	
Enforce penalties for illegal parking on double yellow lines - esp at bank & pharmacy	
Bypass the town to remove through traffic from the east going to the A12	
No chance of any improvements. Too many cars now.	
Enforce the waiting restrictions on High St	
Stop bad parking	
No housing developments	Therefore, no additional cars
No housing developments	Therefore, no additional cars

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Open the old police station car park	
Better flow of traffic at the traffic lights in town to reduce congestion and air pollution	Stamp down on illegal parking on double yellow, pavements and corners
Control of illegal and dangerous parking e.g. on double yellow lines, pavements and corners	Control drivers sitting in their cars with the engines idling.
Rendham Road junction to A12 is dangerous	Hazardous at A12 end of Brook farm Road
Make the traffic lights more efficient	
More parking facilities to reduce on-street parking	
Improve traffic light synchronisation	Having restricted time for deliveries in town
More car parking	
More car parking	
Free parking	A12
10 mph in High Street	
Stop parking on High Street it causes chaos. The disabled park inconsiderately	
Yellow-box junction outside Tesco and Waitrose	
Extend free-parking time	
Enforce parking restrictions in High Street	
Improve car exits from Tesco and Waitrose	
Improve car exits from Tesco and Waitrose	
Better roads	
Better roads	
Stop parking at Rendham Rd entrance to Brook Farm Rd. Dangerous	Another road into town
Allow more time for pedestrians to cross at the traffic lights	Reduce parking on road near GP surgery
Stop illegal parking on the High Street	Right-turn filter to work on main traffic lights
Restrict supermarkets to one to reduce traffic congestion	
Another route to avoid traffic lights at crossroads	Exits on the A12 are confusing
More car parking	
Stop vehicular school runs	

F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 1	F7. Do you have any top improvements in relation to private motor vehicle use? Proposal 2
Insist on no parking on double yellow lines	Leave one disabled parking bay outside pharmacy
Bus service into town centre	Improve sequencing of traffic lights
Improve traffic flow at crossroads	
Improve traffic flow at crossroads	
More parking facilities	
Improve crossroads traffic lights to cope with additional traffic	
Improve crossroads traffic lights to cope with additional traffic	
Ban lorries from using the B1121	Access only for lorries on High Street for deliveries
Free parking for residents surrounded by yellow lines	
Disabled parking	
One-way system	Compulsory purchase of shop by traffic lights to allow for two lanes of traffic
Please see B3	20 mph speed limit throughout High Street from traffic lights to Fairfield Rd
Stop parking in the High Street	
Fine all the people who jump the traffic lights	Enforce the double yellow line parking regulations
No more houses equals no additional traffic	The supermarkets cause the traffic problem
One-way system through the town would help	One-way system to the east of the town
Strictly control parking in High Street (except for deliveries) including blue badge holders	Improve railway parking provision to prevent passengers (especially weekly) parking in residential areas
Improve traffic flow from supermarket car parks	
20 mph limit on all estate roads	

F8. Do you have any improvements to suggest which would make transport and movement around Saxmundham easier and safer for those with impaired mobility?

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More lights	

F8. Do you have any improvements to suggest which would make transport and movement around Saxmundham easier and safer for those with impaired mobility? Proposal 1	F8. Do you have any improvements to suggest which would make transport and movement around Saxmundham easier and safer for those with impaired mobility? Proposal 2
Better visibility around road by rail bridge and move the bus stop from outside car wash to area outside parcel office.	Speed restrictions along Rendham Rd to make it safer for crossing.
Cycle routes to include mobility scooters	
More traffic lights.	
Wider paths.	
Wider paths.	
Wider paths, more signs for people with impaired mobility, more places to park.	
Stop parking on pavements.	
Pedestrianize high street.	More social venues for young people, couples and families.
The use of skateboards, scooters and bikes make it unsafe for many elderly impaired or using walking aids mobility scooters. Esp Mill Hill and Church Street.	
None	
Wider pavements to allow prams, wheelchairs etc to pass each other safely and easily	Poor quality of road surface must be very unpleasant for mobility vehicle users.
Stop parking in the high street.	
Clamp down on parking on pavements.	
Clamp down on parking on pavements.	
Already mentioned throughout survey.	
Wider pavements. Drop pavements.	
Uneven pavements likely to cause one to trip.	
Make people kinder and more helpful to these people, maybe a few signs.	Stop teenagers sitting on seats when older people have to stand when waiting for buses!
(illegible)	
Move the chemist to premises behind Waitrose.	
Pavements widened on Chantry road.	
Space for disabled-only used by disabled.	
Prevent parking on pathways.	More yellow lines in problem areas.
As above.	

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Wider footpaths and more of them.	Crack down on motorists who park on any pavement. Fix penalty fine paid towards improvements/maintenance of high street.
Pedestrianise high street.	
Traffic warden on the street. Check if people obey traffic rules.	Pay, parking residents only bay. Only for residents.
Some disability scooters are too large for the pavements and shouldn't be allowed.	
Separate path for them to use would be ideal but not always space.	
Widen the pavements.	Pedestrianise the high street.
No cars in high street.	
(illegible)	
Traffic lights at crossroads need sorting.	Second access to the new estates by Church (via library) extend the road.
More car parking.	Car free high street.
" "	" "
Again, illegally parked cars blocking visibility and often paths.	
Shuttle bus every 2-3-hour round trip.	
Cleaner pavements.	Better road repair - too many uneven surfaces.
" "	" "
Wider foot paths.	
Wider foot paths.	
" "	
Roads and pavements to be worked on. So many unlevel.	
Buses around the houses.	
Stop residents parking on verges and pavements.	
Stop residents parking on verges and pavements.	
Minibus service to shops.	Wider pavements.
The corner near chip shop. The path is pretty thin.	
Paths are narrow - mobility scooters are not easy to use.	Crossing in HS.

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My previous suggestions would improve things for all ages and levels of mobility.	
Stop vehicles parking on yellow lines outside chemist near traffic lights. Grid locks road.	
More disability parking.	
Restrict Brook farm road as the main link to the town	Crossing over to the skateboard park.
CCTV.	
Lighting to not go off at 11PM	
Widen pavements both sides of traffic lights.	Purchase and knock down shops on corner of traffic lights.
Traffic lights at site of zebra crossing between Tesco and Waitrose.	
Wider pavements.	Pedestrian areas only.
" "	" "
Take signs off the street ie those outside Bell and clean as very bad if you are visually impaired or elderly.	
Repair pavements.	Have level access on to the road.
Better advertising of community transport facilities.	
Better upkeep of pavements.	Better streetlights.
In high street stopping people NOT disabled from stopping.	This would vastly improve traffic flow also.
Better train services to London.	
More zebra crossings at key locations.	Better/wider pavement outside fish and chip shop.
The crossing times at the crossroads is not long enough.	
Reduce speed limits throughout the town to 20mph.	
Using a wheelchair is a nightmare in some areas due to inconsiderate parking - which is also sometimes done illegally.	
Introduce one-way system.	
Street lighting kept on longer.	
More parking.	
Monitor the current parking facilities.	

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Widen pavements in high street.	
Wider pavements.	
More routes.	
Increase pavement width.	Cut encroaching foliage back.
Good cycle path/provisional be utilized by mobility scooters etc.	Advertise local minibus transport more widely.
" "	
As F7.	
As F7.	
Wider pavements.	Remove slope from pavement outside the cotton tree on the high street frontage.
Traffic light control of narrowest part of the high street.	
See E4 and F6.	
Repairs on potholes done quicker.	
Better lighting at night.	
Upgrading of footpaths in line with current legislation.	
Zebra crossing near sorting office for access to library etc. By having route through marketplace to crossing would cut out narrow pavements between the store and card shop.	
The road between Benhall at Peggs and Saxmundham at south entrance is dangerous. A well-made footpath should be made on the far side of hedge which turns along the west side of the road.	If the option of dividing new housing between the south towards Benhall and east is chosen, the opportunity should be seized to make a short new road connection to Clay Hills road to Carlton. This would provide a NE alternative ring road from Leiston road to Carlton and the A12, thus avoiding Saxmundham centre.
Move the bus stop to the high street, or somewhere safer, in order to avoid dangerous overtaking.	
No parking on pavements.	
Better toilets.	
Lower speed limit in high street.	Repainting of zebra crossing by Waitrose. (very faded and dangerous)
Smooth pavements.	Provide "disabled only" parking near to chemist, optometrist and doctor.

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No A board allowed on street.	
Traffic lights.	
Enforce the cutting down of shrubs etc which overhang on pathways.	
Better footpaths.	Zebra crossing moved to memorial ground.
Repair pavements.	Fix potholes.
Improved pavements.	
As above.	
Speed ramps in areas where children play. (Saxon rd)	
Better maintained footpaths/pavements.	Stop cars parking on pavements.
Better lighting at night on footpaths.	No cars on pavements. I have spent time in wheelchair! Not thoughtful of other people.
Improve access to foot paths in some places.	
More off road parking.	
As above.	
As above.	
Better access to supermarkets, remove congestion.	
Easier access to supermarket.	
Fromus square for disabled parking.	
Reduce speed limit, too many speeding cars on north entrance and no crossing near doctors.	
Close the Waitrose path leading to Tesco as it encourages people not to use the crossing.	
Taxi services are poor. I have to book well in advance.	
Wider paths.	Nearer carparking!
Bus stops.	1/2 hour every.
Find some way to improve the flow of traffic from Waitrose and Tesco.	
Enforce vehicle speed limits in high st.	Control of vehicles parking on double yellow lines and within zig-zag lines at pedestrian crossing.
Reduce speed for motor vehicles in high st.	

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Parking as some vans and cars park on the path making it dangerous for children and the elderly.	
Pedestrian pathways widened and well light on a new housing development.	
Better lighting on footpaths at night.	
Some form of mobility scooter lane on roads.	
Pedestrianise high st.	Too many cars in Sax.
Stop cyclists using pavement/footpaths.	
Better crossing at traffic lights.	Crossing at memorial field.
Zebra crossing nr memorial field (nr water tower)	
Relocation of surgery to one stop health centre allowing bus access onto site.	Reduction of high street speed limit - especially at narrow sections.
Repair potholes. In places very bumpy ride for mobility scooters.)	Reduce speed limits from dress surgery right through to Hurts hall.
As mentioned, better access to shops, wider pavements to help electric wheelchair users.	
Lower access onto pavements into town centre and better access into shops for wheelchairs.	Pedestrian crossings on the busier roads approaching the high street and medical centre.
Wider pavements.	
Wider pavements vehicle limitation into high st.	
Have a bus stop on Rendham rd near Mayflower green. (new estate)	
Prosecute pavement parking.	
Several footways are badly maintained eg west side opposite doctors.	
Disabled access to dentists/opticians is poor.	
The lane from Fromus square to the footbridge to Hopkins estate. Refursaced for disability scooters.	
Some shops cannot be accessed by people with mobility chairs.	
As mentioned previously, traffic calming needs to happen.	
Stopping cars parking on pavements.	Stopping cars parking on high street.
Better wider pavements.	Better pavement crossings for Rendham road.

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Provision of a bus to my area - at least Rendham road.	
Never mind with the people with disabilities. Everyone is unsafe, especially around the store's entrances.	Find another entrance into Waitrose/Tesco - get the big man in Hall to give up a bit of land or join it to his new big entrance.
Basically, speed from around Bell area and up towards station plus turning into Bell from the main st - I have seen people nearly knocked over on many occasions. It's also very dangerous turning out from the Bell into the main st - and turning right from outside the old 'Horse charity shop' into Main st. I've lived in Sax/Kelsale for many years and the traffic flow is much greater and faster than in the past.	
Pedestrianise town centre.	Adequate services for disabled.
Again, pedestrianise town centre.	Appropriate toilet facilities.
Wider pavements and pedestrianisation for mobility scooters.	Bus stops and drop off points no pedestrianisation areas.
No more houses.	
Do not build any more houses, certainly not the amount suggested.	As E8, restrict through traffic. Make the high st attractive to pedestrians.
Less narrow pavements in some parts.	
Level pavements. Dropped curbs.	
More pedestrian crossings.	
Mobility scooter higher - make the price reasonable though.	
Wider paths on high st/market sq.	Better maintenance and vigilance on paths/kerbs (fixing and filling quickly)
" "	" "
" "	" "
" "	" "
Make high st more attractive. Too many derelict shops. Turn into flats etc.	
Sort out traffic lights by Tesco.	
Speed humps. Yellow box outside Tesco car park.	
Increase crossing time at pelican crossings.	Enforce speed limits.
" "	" "

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See previous answers.	More drop-down pavements and charging facilities.
Enforce no parking rules in high st.	
Have no knowledge of current options.	
Widen footpaths.	Level the uneven pavements.
Don't keep building houses.	Build a whole new small village complete with schools etc.
If we used Waitrose overflow car park as a bus stop there is more room for easier access.	
Wider pavements.	
Wider, smoother pavements.	Circular town bus service.
Widening some of the narrow footpaths.	
" "	
More time to cross at main crossroads. I've seen numerous near-misses here.	Wider footways where possible on high street and stop parking on the double yellow lines!
Widen the pavements.	
I agree.	
Wider pavements in town centre.	
Lay by for mobility scooter outside Market hall.	
Wider pavements.	Stop cars parking on pavement.
Something needs to be done about parking/access to the free school collection/drop off is a nightmare for residents and people that live in surrounding area!!	
Build a road to take the traffic away from town centre.	Clear signs to supermarkets - lots of visitors (illegible) to find them and ask for help!
A very simple thing would be to make sure crossings give pedestrians more than the current few seconds of time to cross.	
See E5.	See F6.
Wider paths.	Improve paths from Benhall - Sax (south entrance) regular hedge cutting.
The junction of Rendham road is dangerous and needs a significant upgrade. At the very least the priority needs to be clearer for right times.	

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Pedestrian-only centre of town, with improved surfaces/wheelchair-friendly pavements and kerbs.	
Wider paths.	
Easier access for wheelchair users.	
" "	
Wider pavements in certain areas.	No parking on pavements or (illegible).
As above.	
Better enforcement of stopping people parking on pavements.	
A few designated parking spaces for the disabled.	
Roundabouts as opposed to junctions.	
Stop parking on pavements.	Police enforcement.
Ditto.	Ditto.
Saxmundham is not alone with parking lack of control by any authority to correct that.	
Widen some pavements.	
Don't build more houses = more traffic!!	
Ditto.	
Same as before.	
Same as before.	
Enlist a policeman or traffic warden to stop speedsters or buy a camera.	
Wider pavements.	
Cars are getting wider and the streets and pavements in Sax are narrow. Can't widen the pavements - it'll narrow the road! Any chance of telling car manufacturers the cars are getting too wide??	
Improvements to flow of traffic from the 2 supermarkets over the traffic lights.	
Improvements to the road network around Saxmundham mainly A12 southbound.	
Lights on foot path behind primary school to Brook Farm.	Cut back trees/hedges and grass along paths.
More disabled parking spaces.	

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Rails where the footpath drops down to road.	Less parking in town.
Wider pavements.	Fix uneven pavements.
Make pedestrian crossings have a longer time to cross.	
Wider footpaths where possible.	
The bus stop outside Tesco needs to be moved away from the traffic lights on the road so that the bus can pull over out of the main entryway and so not block the flow of traffic to the traffic lights.	
More frequent bus from Sax to Kelsale and return.	
Signage.	User friendly town.
Improve paving.	
Attention to pavements and road surfaces.	
Improve pavement surfaces and crossing points on high street.	
Easy park for them - not enough spaces available.	Park behind pharmacy.
More spaces on car parks for blue badge holders.	
Less traffic in high st.	
Smoother foot paths as a lot of trip hazards in Saxmundham.	
Smoother paths.	
Widen and repair both sides of roads.	Plant trees. Nice soft lighting.
Make sure all pavements are level.	
Pedestrian crossings. Lights to last longer when crossing. Clearly signed drivers tend to ignore.	
Wider footways.	Good lighting.
Wider footways.	Good lighting.
Increased car parking capacity.	Free parking Wednesdays to help market trade?
" "	" "
" "	" "
" "	" "

F8. Do you have any improvements to suggest which would make transport and movement around Saxmundham easier and safer for those with impaired mobility? Proposal 1	F8. Do you have any improvements to suggest which would make transport and movement around Saxmundham easier and safer for those with impaired mobility? Proposal 2
Wider pavements. One-way traffic system.	
Level pavements.	
All shops to be wheelchair friendly.	Handrails outside all public used entries.
A12 junction needs lighting for safety.	
Dangerous junction A12 to Rendham road.	
Regular check on clean lines and repair ie no broken surfaces and overgrown with trees etc.	
Much better design and modern signage for the MH, the library, museum etc.etc. Co-ordinated	People don't read signs but if entertaining and well-designed they see visual clues, visitors need direction. Residents need to know what's happening especially at the MH
more dropped kerbs	
more dropped kerbs	
high street isn't very wide for buses OK	
longer crossing times for pedestrians at the traffic lights	
Accessible buses	
Pedestrianisation is a good idea	
Access to Hopkins estate via Street farm road with small roundabout at High St.	
Stop people parking on High St	
One more set of traffic lights to assist those on mobility scooters	
One more set of traffic lights to assist those on mobility scooters	
Wider footpaths in the High Street	
Reduce speed limit in town to 20 mph	Community bus service around the town (electric vehicle)
Community bus service around the town (electric vehicle).	Re-engineer the town along the lines of the Dutch Model where pedestrians and cyclists have priority over motorised vehicles
Some pavements need resurfacing and widening	
Lower kerbs	
Wider paths and less on-street parking	
Wider paths and less on-street parking	

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Pedestrian crossing lights to be on longer phasing for elderly and disabled	
A12	A12
Wider pavement where possible	
Wider pavement where possible	
Dropped pavements for mobility scooters	
Dropped pavements for mobility scooters	
Increase free services such as Suffolk Norse	
Longer pedestrian phase at traffic lights	
Control traffic flow to enable pedestrians to cross quickly and not have to wait so long	
Stop parking in the High Street	
Toilet facilities	
Easy access to shops and toilets	
Vehicular access for disabled parking. Speed reduction. More pedestrian crossings	Reduce traffic congestion caused by the two supermarkets being opposite each other
Why have two supermarkets in Saxmundham. This brings additional traffic	
Where possible widen narrow pavements	Increase provision of small (private) bus or taxi services
Lighting in the park/open space lighting inadequate	

G. Additional comments and points.

G. Additional comments and points.
More street cleaning services in areas that are commonly used, like marketplace - and the back of marketplace. More lights, especially at night.
Better planning for market hall and get people using it.
Sax music fest are doing their best to encourage evening entertainment, but there is no focus to draw people into the town. For cinema, concert etc we have to travel elsewhere. If the town is to grow in size we need to rectify this definitely.
More dog poo bins
Need a family restaurant/pub like Prezzo's or Wetherspoons pub
Yes, try to look after the people that already live in Saxmundham. You have already put up the charge for garden bin collection so you must be short of money. So, get off your high horse and tell this government to get noted.

G. Additional comments and points.
Living in Saxmundham for the years I have seen changes many shops long gone, people faces you come to know, sadly died. It is the people who make Saxmundham, without them no town would exist!
Infrastructure - doctors. (lots of free handwriting on this questionnaire)
As above.
Doctors surgery cannot cope now. Extra medical facilities, proper solutions to sewage problems, access roads out of town not involving existing roads to Brook farm and south entrance all need to be factored into any new planning applications agreed.
Ditto.
Additional doctors' premises.
The park attracts yobs even in the day. I have had abuse shouted at me several times by teenagers in the day when school is out. Police presence is a must. Too many undesirable families making others' lives a misery. Affordable housing for those who work and are single.
Support for the doctors to make to larger premises. (Bigger town more doctors?)
The last time I spoke with police there are only 2 officers covering 300-mile radius. Sax needs more local police active vandalism in town seems to be getting worse as size of child gangs (8-14 yrs) Rumour has it older 16 yrs give them tasks to perform.
Alternative access from Church Farm Estate to avoid traffic lights when travelling north (Lowestoft) Traffic light congestion VERY frustrating and time consuming.
Stop charging people via council tax for sax fest. This should be a ticket event. Self-costing. At the moment people outside of Sax go free. Residents are paying, which is not fair on the elderly who have no choice. This should not be included. Council tax is high enough and adds a burden to the elderly on fixed income.
As above. A rail link via Leiston to Aldeburgh (wouldn't that be great) will never happen unless Sizewell paid for it.
Sax is a small market town which is why people live here, why make it bigger and for who's benefit. (Some additional free handwriting throughout questionnaire)
Why is the council hell bent on building new housing enough is enough unless you want all the issues of big towns, and want to drive current residence out of the area?
Investing housing by 800 homes is transformative! Completely unnecessary.
Too many cars and roads on estates. Full of potholes. EG Mill Hill. Saxon road (the bit they missed). Children play in the roads on scooters and bikes. Not safe to walk/drive at times.
Youth club and children's club needed. Adventure playground is used as a under 18 drinking playgrounds in the evenings.
Would like to see a nice run pub with plenty of seating and a garden doing bar meals. We have to many hairdressers maybe an outside gym if you want entertainment you need to leave Saxmundham and go to Leiston or Woodbridge.
As a life-long resident of 69 years, we do not need expansion, as this will only make current issues worse.
Would love to see Saxmundham retain its traditional market town appearance to attract visitors. Would not like too much modernisation.
Part of the charm of living in Saxmundham is being able to walk down the High Street, meet and greet friends and feel part of the community. The newer residents from Hopkins first phase are integrating well and I regularly see people I have met through various clubs and activities. I do not think this can happen with the proposed South Saxmundham Garden Community because of its

G. Additional comments and points.
location, I fear people will hop into the car to go to the supermarkets, thus exacerbating the traffic/parking problem at Church Street crossroads or to shop elsewhere. Commuters do not have time in the morning to walk 10-15 minutes to the railway station, so more cars coming in and even more pressure on parking.
Road access must be improved to accommodate the big traffic increase.
If a vast number of housing is to be built around Saxmundham, there needs to be very careful planning for medical facilities, schools, road access.
If additional housing is to be built, no doubt the government of the day will enforce it, then it is suggested that privately owned housing should not be built next to social housing as it causes friction and resentment. This is not prejudicial simply factual from witnessing this first-hand.
Ditto.
Need more police on streets to stop crime. (Some free handwriting throughout questionnaire, plus it was assembled out of order and a couple of pages are missing)
Saxmundham is reaching saturation point. You need to upgrade facilities e.g. medical, schools before expanding any further. Roads are inadequate for the volume of traffic. This will only get worse once Sizewell C starts.
We really, really need to do something to regenerate the high street.
Don't try and make it something it isn't. It's a quiet, sleepy market town. Why are there no questions for young people? (lots of free handwriting in second half of questionnaire)
High streets increasingly have to adapt to modern shopping trends. To increase footfall and future use they need to have social community space and active events calendar for all ages and abilities so the community can connect with its town centre.
Instead of building "affordable" houses, which most people cannot afford to buy (these are often to let at extortionate rents) perhaps the council/housing associations could buy for housing those less well off, and not able to buy their own property or afford to pay rent privately to landlords.
Improve parking at station with signage.
Pedestrianize market square. Trinity's could have outside seating etc.
Private houses should not be built alongside social housing. It just does not work. New estates should be adopted by councils so no management companies for communal areas.
As above. Private owned housing should not have to foot the bill for communal areas where there is social housing too as they use the areas too.
Get shop owners to make sure rubbish strewn outside is cleaned up. Yes, Tesco! Make the pedestrian crossing between Tesco and Waitrose better for at the moment it floods both sides and difficult to get at the pavement without going out of the crossing zone to keep one's feet dry!
Infrastructure x 3! No development without meaningful improvements to current infrastructure plus improvements to meet future needs.
Already a dormitory town, little used by new development residents. More housing only makes for a bigger dormitory, meanwhile the developers get richer turning the town into a building site.
I live at Henley close, it's in walking distance to shops, surgery, station, library - Saxmundham, I love it.
We must have a more workable medical centre - and wider selection of shop's (eg shoes, clothes, affordable)
Wider range of shops to keep people in Saxmundham.
As below.

G. Additional comments and points.
Saxmundham needs both a bigger/better doctors' surgery and school. Doctors surgery already struggles to cope with demand - school will too.
Too many "separate" parts of Saxmundham. Older areas are being forgotten. Streets not clean, grass not cut. Housing associations not responsible, failing for repair and upkeep/behaviour of tenants. Some areas look very run down. All attention appears to be geared around new builds. What about original residents?
Make the town centre more appealing for adults - restaurants/pubs etc.
Saxmundham is lovely and I wouldn't want to live anywhere else please let's have no more fast food shops - please put police on streets fri-sat nights - please let's have our own swimming pool like Leiston has.
Please consider medical and dental facilities. Always overbooked now so will only get worse with an expanding community. Sport and leisure need to be encouraged for every age group.
(lots of free handwriting throughout the questionnaire)
Improvement in availability of medical appointments. We need more doctors and longer opening hours. More youth opportunity to keep youngsters out of trouble and causing a nuisance.
See more on car park - outrageous that it costs more. Relief road for lights but where? It should of course have been a part of the (illegible) on east side of town.
Ditto.
As stated before Saxmundham is looking very shabby needs to fill up the empty shops. Too many cafes and charity shops, new variety of shops to encourage people to shop in Saxmundham and not just visit Tesco and Waitrose. Improve the station, put in a toilet and a cafe, the station is used a lot and needs up to date facilities at the moment it is a terrible eye sore as is the majority of Saxmundham high street!!! also a family friendly pub and restaurant.
How about having a community "hub" - library/computer access, room booking (library is very small currently, Aldeburgh offer good + mixed extra facilities)
Doctors surgery, increasing size of Saxmundham would make it even harder to see a GP.
We need more recreational/club/social areas for young adults. 18-30.
I have worked in Saxmundham for 20 years and lived here for the past 6 years. It is a great town that deserves every support and input possible.
I was born and brought up in Sax. We've grown as a town enormously since I was a child. I no longer shop locally for myself unless I can go on foot as the high street and parking is diabolical and more houses will make this even worse. Personally, I think Sax has reached breaking point.
Saxmundham needs a sports centre for all to use. It needs to sort out the look around the station, the old police station needs a revamp, the station needs fixed and better facilities. Have a look at Wickham Market train station, it's brilliant. Better doctors as they are over run there. Organise clean up days. Get people involved and take pride in Saxmundham. (illegible) A dedicated police bobby waiting around Saxmundham more at all times. (illegible)
Correct methods of attracting retail outlets? Encourage second pub.
Development has already increased capacity! With constant traffic jams in several directions any further development will upset many people.
Present housing. Panels replaced with bricks either flat facing or bay windows front and back. They are not strong enough for/the high winds we get as they give inwards in strong winds.
Given that the town cannot now be free of the estates that have already been allowed, it would be good to see its character no further spoiled. A lovely little market town has lost its community feel, and too many of its independent shops. We have lived here for ten years and, sad to say,

G. Additional comments and points.
there has been a general decline in behaviour - the town is less tidy, less clean and anti-social behaviour (loudness, spitting even into private garden, the stench of cannabis) is commonplace and there is no one to turn to. No visible police - it feels lawless. We are very sad to have felt the necessity to write the above comments, we chose to come here and now all we want to do is leave.
Bigger doctors. Round about instead of traffic lights at Tesco. Improve children's park/facilities. Indoor park. Family friendly restaurants. Larger supermarket.
As above.
I'd like to see improved recycling facilities. Cycle paths to nearby villages/towns. Make the station a bus/cycle/train transport hub.
If you are going to build 800+ new homes then services must be improved to cope. Particularly the doctor's surgery and bus routes/frequency. Recreational facilities would also be needed - eg a pool or gym or playground/centre, childcare opportunities etc.
Community needs more appreciation of the facilities we do have. Support local business or they will continue to die. Must offer reduced business rates (how can council help)
Need community pub - use White Hart! Any further new housing must be supported by improvements to infrastructure (already creaking at seams!) Try to get community involved in local life.
I don't think that 800 new homes in Saxmundham is manageable. The increases should be gradual only up to 300 homes to enable new schools, doctors, road infrastructure and leisure facilities to grow at the same time. The natural habitat should not be disrupted and lost to new homes; it will be lost forever.
This is the 3rd questionnaire I have filled in - I accept the council would like to obtain more revenue for exciting projects but perhaps councillors could put more support/energy into involvement in present activities and inform us why we need another 800 homes! (small amount of free handwriting in this questionnaire)
I just think with increase of housing brings more people the place would benefit from a petrol station near carriage way area with a lot of family's maybe on one of the estates. A family restaurant would be nice and children parks need looking at. And family-based places are much needed.
I am pleased to see that Saxmundham has an exciting time ahead for growth and potential to thrive. My concern mainly surrounds local existing facilities being unable to keep up with demand as Sax grows. (doctors, schooling, supermarkets)
A growing town is a good thing but planning 1000 new homes must bring extra facilities. The doctors are already too small, the primary school was too small before the estate that built it was finished and the traffic Thursday evenings onwards summertime around Tesco's is bedlam, 40 minutes to get out of the car park! Keep some of the money out of Hopkins pocket for local improvements.
We need more outside accommodating food places (for families). Less charity shops and hairdressers!
If the new development happens, the doctor's surgery needs to be enlarged or a second site found. That said, there needs to be doctors to man it! A second primary/infant school built. (small amount of free handwriting in questionnaire)
More facilities to draw people into town centre. New people = new demands on leisure etc. Community police to tackle increase in youth anti-social behaviour.
No.
No.

G. Additional comments and points.
Double the size of the surgery. Improve pavements - in Chapel road Albion street Rendham road - too many "trip ups" and uneven = dreadful.
Like my suggestion for the station - a noticeboard/info point should be located outside the market hall (I know there are noticeboards already) which is more appealing and will attract people to use it - interactive or illuminated. This could be linked to the town's informative but old-fashioned website.
Stop increasing town without actually providing better service.
Make town more appealing and to families and tourists.
New fully staffed medical centre minor injuries clinic. Lidl/Aldi supermarket. More inviting small shops with more choice and better value. Christmas market close to town centre. Carnival or summer event.
" "
I would like to see Saxmundham offer more facilities to children and young people - the population appears to be mostly elderly.
Need to smarten up the town. More police presence. The park needs checking by the police. Need a family pub. More parking. Slow down traffic.
Grounds to be maintained. Clean the road signs. Less social housing. More police.
CCTV, More events - food, wine. Farmers market.
Flowers. Very poor xmas fair - needs to be improved.
The infrastructure in Saxmundham has not been extended to accommodate even the present numbers of inhabitants. "Planners" should be ashamed of past negligence and utterly determined to enlarge all aspects of town facilities and access AS A CONDITION of growing planning permission for further massive growth.
The down-market image of Saxmundham needs to be lifted somehow. Some of the additional taxes going to the council must be reinvested in the town including keeping streetlights on longer.
Improve overall look of town ie cut verges regularly. Tidy up vacant buildings, stop wasting money on pointless research into projects and just get on with it. (outdoor gym has been going on forever, skate park took 20 years)
The doctors need expanding/new site. The station is priority as its one of the first things visitors see.
Maintain character of Saxmundham by encouraging more independent shops.
Enlarging Saxmundham housing stock must go hand in hand with equal attention to infrastructure such as medical facilities and parking etc.
If the town council is considering the possibility of pedestrianisation at the high street, it needs to think about where all the N-S traffic would go very likely via Brook Farm road, St Johns Road and Chantry/Mill roads. Pedestrianisation would cause problems for buses etc. Not that pedestrianisation is not a nice idea! For any improvements to cycling, please consult CTC Suffolk (President - Maurie Parish).
I would like to say that currently it takes 3 weeks to get a non-emergency appointment at the doctors. I have been told they have 10,000 patients in their books. It is obvious to anyone with a brain that the surgery is struggling. How will it cope with another possible 2000-3000 patients?
Agree with above and much of that applies to the pharmacy.
Medical/police services need improving to cope with extra people.

G. Additional comments and points.
Most of the people using the trains are not Saxmundham residents and they cause lots of problems dropping off and picking up people in station approach with no thought of residents and people using the trains parking in Albion street and surrounding areas and catching train and leaving cars all weekend.
We definitely need a larger doctor's surgery and more doctors to deal with all the new residents coming to new housing.
Better traffic management is needed at the crossroads.
As above.
Improve crossroads near Tesco to improve traffic flow.
Parking problems for residents near town centre need resident parking to stop cars being left for days while people go off on train for their working week. Lower speed limits through town, and into town.
I do believe the Layers should be left alone. Out of town traffic could have a car park near to the A12 and a bus into town to reduce the massive traffic congestion and the air quality.
If the town is destined to increase in large numbers, additional doctors' surgery, police presence, cctv, plan to encourage use of local shops.
Increased GP service, increased dental service, police station needed, better policing.
Need a traffic warden - people park on pathways and double yellow lines frequently - ridiculous! Better doctors' surgery - service is appalling. Town needs regeneration. Affordable housing for local residents needs to be priority in new developments.
Simply if VAST improvement as not made Sax will DIE it is already very very poorly and will not take much for Tesco and Waitrose to kill it completely
Direct train to London.
I understand the need and am content in more housing to be created in our town provided that facilities do not suffer, and traffic management improvements are taken seriously. The high street and crossroads are getting worse...
Doctors surgery is not big enough anymore. Parking at primary school is awful - as a resident living opposite, people use our driveway, park on double yellows etc. Parking/traffic wardens needed within the town. Train station needs revamping. More services for mother + babies.
Consider denser develop - less suburban and elder Suffolk village like the streets behind the thoroughfare in Woodbridge.
(lots of writing throughout questionnaire, some free-hand, and some that I'm struggling to read! I've collected the data and put this questionnaire in the separate pile of ones that should be read)
Want it to still be rural but modernize it (facilities etc...) Put more street and road lights around it as gets very dark at night.
Cinema with up to date films with food facilities inside. Add a gym with a modern, up to date selection - reasonable pricing and membership. Don't just cater to the old people but to the young too!
Still keep it rural, but give more things to do for younger people, like a sports gym and have swimming etc.... And set up combat sports and clubs - boxing, tai-chi, etc.
I feel Saxmundham has already developed to its potential with houses and feel any more would cause overcrowding and disruption.
No more houses but more facilities/ things to do for everyone.
CCTV in high street.

G. Additional comments and points.
More police patrols!!
Could the car park at the old police station be opened up for visitors/residents parking at the weekends? It is empty Saturday, Sunday and bank holidays.
A bigger doctor's surgery.
With extra residence Church rd will become traffic nightmare because of supermarket.
We need to improve the infrastructure of the town before adding additional housing. The surgery is already under pressure as it is! We have to use Leiston surgery as we cannot register with Sax. The high street needs revamping, remarketing, more family friendly, less charity shops, improved/added facilities such as a swimming pool. Better activities for kids and teens make the town a destination like Beccles or Woodbridge where people from other areas will want to visit, improving local economy then and only then add housing. We cannot facilitate more people as we currently are as a town.
Traffic calming on north entrance, very dangerous to have traffic speed past turning to Brook Farm rd and GP surgery.? Introduce a pinch point North of Brook farm rd turning.
Additional houses mean more cars and more pressure on the infrastructure of the town. Saxmundham facilities are already at breaking point, more houses will only make things worse. In my experience since moving here, houses are built but infrastructure is not improved. It's not sustainable.
Street lighting - one light should be left on in each road for safety and security. Streetlights also needed on footpath behind school - feel very unsafe walking along there alone.
Open markets. The location of the current Wednesday market is inadequate. The Sax market should become the focus of the town at least once a month, drawing in visitors/customers from distant locations (eg 20-mile radius). At least 50 market stalls need to be provided as a new (illegible) as close as possible to the town centre with sufficient parking. Perhaps take over the Layers site or other field with a maximum 15-minute walking distance of the town centre. Market stalls to include a wide range of produce, not just food but speciality select items and clothing, antiques/junk, bookstalls, etc. This would give Saxmundham that special attraction lacking in all small towns in the area. An ideal site would be the current public car park area next to the train station with additional parking space provided on a new site close to the town. Put Saxmundham on the map and bring in additional income and trade.
Consider young adults in the design designation as things around the town.
Before (illegible), good, well planned infrastructure needs to be in place. 800 homes, 1200 more cars, 2000 more residents will break an already strained community. We want a community to be proud of and getting the (illegible) right is vital!
No to size well C! No to more housing! Infrastructure would not support it. NB See bck page. Pages in this questionnaire do not run in sequence. With more housing comes more anti-social behaviour and crim. Saxmundham needs a police station. The once lovely town is losing its charm. If it gets much bigger I will be moving away. (questionnaire is possibly missing some pages and has at least one multiple of other pages)
The town centre needs to become the focus point of Saxmundham. It should consist of areas/buildings for leisure, dining, entertainment and some housing. It is no longer possible for it to rely purely on retail outlets.
The doctor's surgery is inadequate at the moment to service the current population. If this planned growth is to go ahead, it is vital that these facilities are extended.
S has increased in size 100% in 20 yrs without any improved infrastructure. We cannot triple in size - lack of buses, drainage, wats, electricity. The TV should 'care' for our town, that's why they

G. Additional comments and points.
are 'elected'. Stan up to the district council planned. Stop bickering amongst yourselves. (left lots of questionnaire blank and just wrote "resident" for section A)
E5 text - I travel to Woodbridge and Ipswich for clothes shopping and use online shops because the high street has a poor selection. Large dep stores are failing but we could offer pop up stores seasonally, stocking a selection from the high street brands like Next including children's clothes, shoes and uniforms. The market should be moved to the main high street and inc. on environmentally friendly offers - I'm buying veg and salad all wrapped up in the supermarkets. Am to create a 'green' high street eco-friendly-improved-air quality. G1 text - There is very little evening social activities. I went to the store's Bling Bingo night. It was brilliant. We need more evenings like that aimed not just at the youth involved in the music fes. (there was a document called "healthy high streets" enclosed in the envelope, which I've left inside the back of this questionnaire)
Don't waste money improving the current hall, build a new one in the space land at the primary school.
More dog waste bins around the area. Something for older children to do. Improvement to the size of the doctors. Better lighting in car park on new built homes as pitch black, more spaces for visitors, I have 1 space for visitors for 6 houses and a block of flats.
Saxmundham now has a big problem with anti-social behaviour and vandalism. People are afraid to leave their homes at night because of the gangs of (illegible) rampaging through the town!
The town is no longer an attractive place to live because of the high levels of crime and vandalism - we need a proper police presence! Before thinking about other improvements!
More CCT cameras in view of burglary and vandalism last month.
Before any housing development, major development of local community infrastructure doctors, leisure and social alongside road improvements.
New developments should include an eastern bypass of the high st to allow high st to be pedestrianised and help the current traffic jams around the supermarkets. Also, more dentist services.
As above. Dentist is inaccessible both for parking and to register, I've tried 3 times since moving here and now given up trying to register. Doctors surgery car park too small. Pavements to high street from A12 end are below standard, forcing you to cross over several times as you run out of path.
Stop developers building mass housing. The charm of Saxmundham is its size and community. To many market towns have been turned into sprawling estates with transient occupants, let not Saxmundham be one of them.
It is a disgrace that Saxmundham has no proper allocation of allotment, garden space. The town clerk's argument that there is no demand is unacceptable. Look at Kelsale's allotments - and there's a waiting list! Are we in Saxmundham unique amongst towns for no demand? With the new popular uprising for environmental and ecological care, plus carbon footprint responsibility and community benefit, allotments must be a priority now.
New housing should for the most part be social housing and as self-sufficient in energy as is practical.
A new entrance and exit road into the new Hopkins estate, eg Street Farm road.
Police or warden presence to enforce existing or future rules and regs.
Saxmundham surgery has become woefully inadequate for its increased population. This needs to be sorted out before more building work happens.
We need additional surgery.

G. Additional comments and points.
Definitely need a new surgery 100%.
A youth centre or somewhere for older children to go. Dentist and doctors need to expand.
More policing in the evenings.
Noise control of suped up cars and motor bikes.
No more houses.
No more houses.
Services must be adequate to demand! More houses = more people etc so GP dentists' optometrists' social services must all of necessity increase. Also, to free up in demand "family" homes build suitable bungalows for the OAPS to purchase which will help the economy.
If 800-1000 houses water, sewage, doctors needs to be improved. (that's top)
Do not allow Saxmundham to expand, especially with social housing. Provide amenities for those of us already here.
Get a proactive council.
Medical facilities need improvement. Pedestrianise high st. Improve look of high st with landscaping and market. Stop speeding traffic at top of Brook Farm road. Improve leisure facilities.
My concerns about further housing are - Doctors surgery being big enough, chemist able to cope with more patients, parking issues and even if the supermarkets can cope.
If as it seems that 800-1000 more houses are already decided and that additional school space is included, then the most important additional thing is improved medical facilities. These should be put in place before development takes place!
Ditto. Also, there are a large number of houses on the market in Saxmundham - do we need so many more??!
(slightly illegible) The zone from south entrance is dangerous - there has already been a fatality - it encourages cars to rev up through south entrance. The speed limits should be 40mph from the A12 to south entrance, (illegible) 30mph.
Saxmundham already has existing housing estates including Hopkins homes current development which has unsold properties. The opportunities are extremely limited, so what is the point of building more houses to place pressure on limited local services. The town south entrance road from Benhall is beautiful and housing will destroy a unique view and the history and character of Saxmundham.
The traffic to supermarkets. Warnings were raised when the supermarkets were given permission that traffic would be a problem, and it is getting worse.
Church hill traffic lights and entrance to Tesco/Waitrose impossible at busy times.
The author of this survey has clearly already anticipated 800 houses and no amount of responses to the contrary will make any differences. Brown field sites should be used first, before smoothing our beautiful countryside in gentrified brick boxes dumped close together only to the benefit of the landowner and builder. Saxmundham needs facilities before it needs more residents, not after, based on corrupt builders who want to start building their houses first, then sell on the land that is ear-marked for facilities to their mates, which invalidates any plans for such facilities.
(large parts of questionnaire are crossed out with "duplicate" written over, and some pages are missing/out of order)
Bigger doctors.

G. Additional comments and points.
Off road parking exists on right hand side as you go down Saxton road but is rarely used due to the state of this 'dirt' track - repair holes and more cars would use then this clears Saxon road of parking issues.
As above.
As above.
E5 text - Derelict building opposite the chip shop to be demolished and redeveloped. Reduce the number of charity shops. Make the high street more of a social club. (ie pub to open, restaurant, wine bar etc). Sort out the congestion at the Church street crossroads caused by two major supermarkets within 100 feet of each other. Move Church street zebra crossing as it's an accident waiting to happen as visibility of people crossing is restricted by traffic queues.
Weatherspoon's style venue for locals to meet at affordable price.
Weatherspoon's style pub - better control of parking at primary school, especially @ pick up time. Gradually, as Saxmundham has expanded so much, there has been a lack of enthusiasm, especially with the train services. Also, with medical services, school and education there has been no forward planning.
Improvement to social facilities within the town such as family friendly eateries and bars might mean Saxmundham was less of a dormitory town. It might encourage residents to stay in Sax for social activities rather than getting on a train to Woodbridge and Beccles.
Do not allow the only lovely pub to be changed into a charity shop! A disgrace.
I have lived in many, many towns and villages throughout the UK. It appears to me the town lacks a central point of interest. Making the town centre more pedestrian friendly would be a start. Please get rid of the signage that isn't required. Speeding car and children crossing the road at north entrance is a big concern, especially with new estates and further is walk to school.
The infrastructure needs improvement before any more houses are built as its struggling now.
I know it's on the plan but bigger, better doctors' surgery. Ban on households parking on pavement. Enforced.
The developers should provide land possibly close to the A12 in order to move the Tesco store to a large and more accessible location. This would provide space in town for some kind of sports facility. This would reduce the traffic in that area considerably which is the main problem at the moment and will get worse with more housing.
More car parks or a town bus. One-way system for safety. Parking enforcement laws. If the high street is one-way one side can be short stay parking!
Access to catch bus.
Would like to see a much more vibrant high street.
As above - ie Woodbridge.
(there was a letter enclosed in the envelope entitled "Saxmundham neighbourhood plan" so I have put this questionnaire with the other ones that need further reading)
I seriously think that CCTV operated in streets and public places would help with safety but also security against theft and vandalism which unfortunately is a growing problem in town.
CCTV in town centre and also children's play areas.
Better police service. Better medical service.

G. Additional comments and points.
Build more bungalows which there is a need for and not 3/4-bedroom houses which the developers build for max profits. All new houses to have at least 2 off road parking spaces.
(95% of this questionnaire was left blank)
Better transport links to and from Saxmundham.
Better transport links to and from Saxmundham.
A roundabout between Waitrose and Tesco.
Bigger doctors' surgery as present one is not big enough for amount of people living in the town.
I am happy to have more houses build in Sax as long as the developer contributes to the infrastructure and facilities needed in the town to accommodate the extra people. Ie water, schools, doctors etc. Maybe with the influx of people we will need more facilities or policing. Could have cctv to deter any rise in crime.
With all the extra houses we need to deter crime. Better policing.
Add some cctv to the high street.
Saxmundham is currently at its optimal point in terms of population and housing. If more houses were to be built there would need to be more job and community opportunities or everyone would have to travel further to work, probably by vehicles so would increase our carbon footprint.
Saxmundham has become a supermarket centre and the shops have deteriorated or closed as a result. There is no real centre or community spirit and the town council seems to be ineffectual.
Saxmundham has grown enormously in the last few years which means that it can no longer be classed as a 'quiet little market town!' More builds have meant more people and vehicles ruining the area. There have also not been any new employment opportunities to accommodate more people and the larger population size. Why create more housing where there is no work?
Consideration to wildlife with destruction of habitats with new housing. Dentist services as well as GP needs addressing.
When considering any developments in Saxmundham please consider the increasing crim and vandalism that has occurred over the last few years since two major housing projects arrived.
Please put in more children's play areas and cycle paths - we need a good path from Sax-Leiston and Sax-Snape -encourage people to use their bikes!
Sort out Tesco/Waitrose traffic lights, it's fucking madness. Sack person who thought 1 road for Tesco/Waitrose was good idea.
Increased housing only if corresponding improvements to current infrastructure. Currently totally inadequate. Street lighting. Other end of path behind school.
I would like to see as much investment in solar and alternative green power as possible eg street lighting, pathway lighting, traffic lights at zebras, etc.
Much needed family pub, Wetherspoons type pub with children/sports areas.
Desperate for a family pub which does food, children's play area, sports etc.
The future of the town could be improved if the council was proactive. There appears to be a lack of interest from the council with regards to the needs of the people. I think they have mostly been ignored for many many years!
We need more of a police presence, with all the theft and vandalism. If more houses - then use land by Sax sports field to build a medical centre to accommodate the influx. This was planned before - too bad it did not come to fruition!
Improved doctor facility.

G. Additional comments and points.
We need a new medical centre. It takes weeks to get an appointment now.
Urgent need for more and better essential services to cope with present population.
I would like to see empty shops cleaned up. It has been an eyesore for far too long. Urgent need even now for more infrastructure.
Shoppers from out of town need encouragement to go beyond the supermarkets to the high street, which does not benefit from the large numbers of people who only come here for Waitrose or Tesco.
Sax is a small market town with two supermarkets which attract people from elsewhere. It has a good selection of high street shops too and it would be good to link the two. However, realistically, I do not see people changing their habits. Many will still shop where they work/supermarkets and not the high street.
With the ever-increasing number of cars using the traffic lights, please try and sort out the amount of time it takes to get in and out of the supermarket car parks up to and away from the traffic light crossroads. On weekends the whole road grinds to a halt for ages!!
Better access for wheelchair users approaching the medical centre as the footpath is often blocked by vehicles and it makes for driving the wheelchair on the road/entrance at the medical centre necessary to get in or out. This can be very off putting and dangerous and doesn't make for a pleasant experience.
We need to love our town centre and make it easy to get to, park and wander around the shops - it has some great stuff but so many just drive through to out of town shopping.
Doctors - too small. Primary school - too small.
Saxmundham is a lovely Suffolk market town. To restore it to its old glory in conjunction with modern needs is difficult with older world narrow streets needing to accommodate modern high vehicles and people's expectations of what the council should supply. This requires community spirit and private investment and support.
Improvements in GP surgery (another one) as current one full to the maximum. More police present in evenings due to youth creating problems.
A walk-in medical centre - 24 hours, not A+E. Money given to improve pressure put on schools, doctors, dentists.
No!
The town's population has grown a lot with no corresponding update of medical facilities, supermarket traffic now brings the crossroads area to a standstill, a new access road to the south is required.
" "
Ensure services are provided first before further development takes place.
Once again the 'plan' is only looking short term, ie next 5-10 years. We seem incapable of any long-term or strategic planning so (illegible) from crisis to crisis. To make the town larger without a long-term plan for medical, social and community facilities should not be permitted. But it will happen.
Surgery far too small for the number of residents. Very hard to get a doctor's appointment. Fed up see if the nurses instead, they need help.
Before building more houses info-structure definitely needs addressing. During summer months with holiday makers here visits to supermarkets is a nightmare.
More local facilities - gym, cinema, restaurants, etc. Brand shops. More dog-friendly shops.

G. Additional comments and points.
Permit parking on roads around train station. Make the station and high street more desirable.
A town centre to be proud of and one that I would be pleased to visit with a good variety of shops, pubs to attract people from local area and far off.
Town centre needs redesigning and we need town centre managed.
I have lived in Saxmundham for 27 years, enjoy the town and its facilities, shops and clubs, would appreciate a community centre or drop in for us elderly, some are alone and need company and chat like myself weekdays, and Sundays can be a problem. (very small amount of freehand)
Having seen from my garden, surveyors already surveying park farm at the rear of my property I can only assume that a movement has already begun apropos housing. A question was raised during the last meeting in the hall about the risk of flooding. One of the representatives on the stage said, "It might only be surface water". The man did not know what he was talking about, as these houses flooded when they were being built. Therefore, if that field is developed, there will no doubt be flooding. Remember you cannot divert water, which may be the proposition. Also, the chairman of Saxmundham town council made it quite clear in his election leaflet that he fully agreed with the levels being saved from development. I thought he represented ALL of us. As I cannot get out now, I hope my comments may stir something up.
We need shops if Saxmundham is to expand, it's sad that all you talk about is housing. We have to travel so far to get variety. Houses, houses, houses, what about a petrol station with a superstore? Affordable houses? Never seen one yet. My car is dented in several places due to the squeeze in of cars in the car parks - they need to be bigger. (I only have a small car) Get people off the roads to park especially when they have their own garages and spaces, trouble is the design is they are all placed away from the houses. Good designing hey! This high street was made for horse and cart. No more houses if we can't take the traffic away from the high street.
Young people need more to do. I live near car park back of Market place and YP hang around the public toilets.
To stop into social behaviour in evenings, more community policing, get the infrastructure sorted before any more building starts.
More visible community policing.
Market hall needs to be cheaper to hire to encourage clubs to use. What happened to the proposed revamp?
Policing! Since closing of Sax, Leiston and Halesworth station crime and bad behaviour is rising in Sax. Unless dealt with, more housing will only escalate the problem. Better facilities are an absolute must. No excuses. The health centre should have been built where Tesco is as originally planned, but obviously the council got more money out of Tesco. So, no expansion until a new health centre is built. A leisure centre is now also so important for all generations. If a town of nearly 7000 is (illegible - here?) by 2025 the structure for all, especially for the young, must be in place. Otherwise we will be a town built for people just to retire to. With money, hence Waitrose. They know their demographics.
I love living in Sax. It has a great town. However, the station and high st are a little run down at present and with plans for expanding population this is the perfect opportunity for the local plan and community to embrace serious positive environmental changes to improve town and community. Nothing should be done without considering carbon emission, impact on wildlife and biodiversity, and minimising negative effects on these.
Any new housing will lead to increased traffic, provision needs to be made for that, a reasonable example of that is Brook Farm rd connecting the smaller roads to the A12 via the North and West. Developers must be made to include any further development access and exit roads of full width.

G. Additional comments and points.
(the questionnaire was incorrectly assembled, and some pages may be missing) No building on the Layers. A place for senior people like Hills Meadow at Framlingham.
Any development must be carried out in an ecologically sensitive way - consider big diversity net gain principal - incorporate wildlife opportunities at the design stage of building, eg swift bricks or bat boxes. Retain features of ecological importance. Consider developers fund for local wildlife projects. Design around pedestrians, bicycles and public transports - the car does not have to be king!
I wouldn't like buildings to impose on the green space in Sax and make it difficult for residents to enjoy walk around the fields etc.
Any money received from developers need spending in town and not wasted on council faffing about on what to spend on. Additional police. Improvements to 3 main entry's from A12 (2 are dangerous especially Rendham road)
Doctors, schools, infrastructure need to keep pace with developers.
(I've put this questionnaire aside as he has drawn a map re roundabouts in the back) Towns have to grow and develop but so must the facilities. Affordable housing is important but if the town has an influx of people who are not in keeping with the town due to this all this work will be in vain as people will not want to buy the expensive houses. A family pub with beer garden and Sunday roasts would be a nice addition for families.
(have put this questionnaire aside for page of freehand) I don't know how many hundreds of new homes have been built in Sax in the past ten years. I assumed when I bought here four years ago there would be significant improvement made to the town infrastructure. Nothing has been done of value. Lower business rates and encourage small business eg restaurants and pubs. Once that evening economy is going more will follow. Go look at Beccles! What about the people that work and pay for our environment where are the (illegible) for us and enjoy out weekends and evenings?
We need new homes, and we need new homes that people can afford to buy or rent.... But please don't plot these houses in the middle of privately owned and rented homes. Our town needs things for young people to do and some nice pubs and restaurants for grownups to go to. So much that I would like to do only happens during the day - presumably for retired or unemployed people. Not much provision for us working people.
This is a country market town. Let's keep it that way.
Youth provision must be a priority to give young people something worthwhile to do. Encourage young people to set up small businesses - support.
Connected vision to the culture, leisure, health, social (illegible mainly from here on) focus on essential facilities and community.
(Has written name and full address on back of questionnaire) It seems ridiculous to simply add houses in large numbers without considering how people will be employed, how they will move around, how children will be educated, how adequate medicals services will be provided, much more joined up thinking is required.
Saxmundham is far too small to accommodate 800 houses. This is ridiculous! The whole layout and design of the town will not accommodate anymore development. 800 houses will sit nicely in Aldeburgh? The main road there is wide enough not to cause any traffic problems. A roundabout at the Redham road A12 junction!! Before someone is killed!!
More surgery facilities for a growing number of residents, in addition to proposed new surgery IF 800 more homes are built.
Not to grow too much. Just move here from a congested area of Hertfordshire - would hate that to happen to lovely Sax!

G. Additional comments and points.
(this questionnaire was very confusing - R2 was left blank, and R4 just ticked a few boxes at the end) Do something with the A12 junctions ie lighting easier to understand possible a roundabout.
Lights on A12 junction by Brook farm road, it's very dark! Change junction back to priority leaving A12, cars waiting in the box to turn really restricts visibility for cars trying to cross A12 for Fram/Lowestoft.
Market hall could do with exterior/interior improvements to make it more of a focal point for the high st. A new multi-facility doctors/nurse surgery. If the town is to grow, working with Saxmundham free school to use/improve its facilities - make it more of a community facility.
Sort out traffic lights by Tesco - unbelievably slow, long queues.
Limit the number of coffee shops.
Hedges from houses growing over into pavements hence no or little room for wheelchairs etc. Fill in pothole Mill Hill. Cut council tax on business properties to encourage more shops in town. Build no more houses. New bigger drs surgery/school. No more charity shops.
Saxmundham cannot sustain any more development. Traffic, doctor's surgery and school are all at breaking point. We also need a decent pub and sports centre. This must also happen before any more development takes place.
Improve traffic, upgrade doctors, increase school places, attract a new business to open a pub and get a sports centre/swimming pool to any new build.
Checking the traffic light configuration to allow more traffic through at busier times. Tesco and Waitrose car parks are often at a gridlock.
A community spirit needs to be established in the town. Checking of the traffic light configuration for traffic going up across to Samkins and that going towards Samkins from Tesco as after traffic is still coming across towards you when your light is green. Pride in our town needs to be improved.
It is already very difficult to get a doctor's appointment - we were expecting the new medical centre for many years and if that cannot be readdressed then no more people can be supported by Saxmundham.
(written on back - Many thanks to the "Steering Group". I appreciate the time and work it must take to compose this survey. Well done! NS)
As stated in B1 by increasing the town by 800/1000 you will no longer have the lovely small market town. Concentrate on improving what we already have, don't spoil Saxmundham.
The junction A12 and Rendham road is in my opinion dangerous at night and as a user of this junction I think the bollards should be lit up all the time, so approach is more visible. If you cannot use full beam because of oncoming traffic it is bad. Cats Eyes at junctions would also be very useful.
Saxmundham is the town at the centre of Suffolk's coastal region yet has almost no tourist attractions such as an indoor pool or sports complex, theatre or family restaurants. It does not make the most of its position.
A better doctor's surgery. This one is over-crowded, can't take any more patients. Better parking.
Saxmundham dies at night as no pubs or leisure activities. The Bell is good but is a hotel so no atmosphere. Something like Halesworth Cut would be ideal - venue for shows, concerts, cinema plus café and classes with venue run by volunteers. I have to drive out of Sax for evening entertainment.
When the new community centre opens at Street farm road I think that there should be an event - let's celebrate Saxmundham! All local groups could be invited to attend with displays etc to encourage residents to become involved in activities in the town.
(freehand throughout questionnaire)

G. Additional comments and points.
How big do you think you can keep building Saxmundham, you need to stop somewhere!
(found this handwriting difficult to read, can only get every other word. I've put this questionnaire aside so it can be read)
Perhaps gather locals who have grown up in Saxmundham to discuss and bring back things that we had in Saxmundham as children. Take the town back to tradition as a historical town with a modern element. DO not expand the town anymore, it will kill it!
(this questionnaire was incorrectly assembled, and some pages are missing) Saxmundham has lots of young family with nowhere to socialise. Too many second-hand shops. The White Hart could have been a lovely sports bar or restaurant/bar for family to meet up. Pity the rent on the property wasn't cheap enough for that. More for the youngsters they would benefit from a club or bar for young people to go to in the evenings.
Saxmundham will grow but need to be a living town. Too many holiday/second homes put additional demands on local infrastructure and facilities but do not contribute to the life of the town. Inevitably Saxmundham will be largely a dormitory town as even local employment is outside the town but needs to function as a community of all ages.
Need to encourage more employment within town so that it can be a place where people live and work.
If new houses are to be built aa real proposal for new community support needs to be in place, GP surgery, school, more shops, better parking in town, better and bigger trains. Also, if new people arrive what jobs will they do?
High street looking so drab. Do something about derelict building opposite fish and chip shop. We need another good eating pub in evening. Surely now if all new housing there is the need for one.
Limit developments around town. Consider the road infrastructure - is already overburdened. Ancient (illegible) and hedgerows need to be preserved. I moved to Saxmundham 10 years ago from the city for a change and to live in a rural area and community. I am sad to think the beautiful spaces will be ruined with over development. Crime is already going up and will increase. Will housing increase be (illegible) with more police?
There needs to be somewhere where the teenagers can go eg cinema, community club or something as there continues to be a social problem and antisocial behaviour that has been clearly demonstrated recently.
I agree with the above.
Need to make sure we get improved roads and rail lines before local 'builds' begin. 10 years is a long time to put up with site traffic in and out of town.
Especially concerned about the increase in population and the ability of local doctors to cope with this. Very difficult to get an appointment now and books often closed for several weeks. Support for local businesses to compete with larger chains, eg supermarkets, larger childcare providers. (I run my own small childcare business)
CCTV in high street.
Population of Sax seem to be split into so many different groups - please improve somehow community spirit. People of Kelsale and Benhall are also main users of Sax - they should be included in this questionnaire.
The flow of traffic on Church hill needs sorting out.
Stop the proposed expansion.
Building 800 or more new homes will bring a high increase in cars and people. Most will not be working in or around Saxmundham but will require medical facilities, schools, shops (not just food) and recreation areas. Roads must be built in carefully considered position to link estates

G. Additional comments and points.
with these requirements plus parking where necessary. Saxmundham has to increase in size and upgrade its ideas to cater for these estates. The new inhabitants of these properties should be encouraged to spend locally, rather than just live here and work elsewhere and spend money in other nearby towns/villages who are completely better equipped than Saxmundham.
Encourage more local shops to remain such as our butchers. They are invaluable!
Ensure balanced housing - good social mix/also are capabilities on station parking.
New housing inevitable but needs to be built so that vehicles can get access from homes to A12 without having to go through town centre. Some town centre businesses are difficult for those with mobility issues and parents with prams to access due to steps. Are grants available for these premises to ensure they remain in Saxmundham? It would be good for the community to see an occasional community police officer in town.
Get rid of the sinks on the approach to the town. For the town to offer incentives to bring a good family pub to the town. Remove the horrible yellow salt/grit broken boxes. Clean road signs. Encourage outside fitness equipment for the sports field. The station is a complete disgrace to the town!
Improve the appearance of vacant shops in town centre eg large adverts placed on shop front advertising the local market etc. Shop fronts boarded and painted by school children as a project.
Keeping the town clean and tidy.
More bar (illegible) around. Keep it tidy and looking better.
Any more estate development will be detrimental to the environment and the present inhabitants of Saxmundham. There has to be a limit. There is a climate and ecological crisis - more and more building is part of the problem.
New housing has far reaching demands on services such as demands on parking and on health services. The doctor's surgery is struggling under demands of residents at the moment it will only get worse. Pharmacy cannot cope with prescription demands.
The area needs jobs first and only new houses after there are significant new job opportunities.
(a few bits of free handwriting throughout questionnaire) Saxmundham is desperately in need of more doctors now and medical facilities. It has no more than when we moved here in the early 2000s. There was very little crime too then. We need more long stay parking to encourage people to stay for maybe coffee or lunch. I fear the town will end up as 2 supermarkets with 2hr parking, a few coffee shops and multiple hairdressers and little else. I also fear for the future of the library.
If more houses go up in Saxmundham the medical facilities have to be improved. More facilities, activities for older children. There are too many younger children play areas but nothing for the over 12's other than skate park which is not liked by many teenagers.
Increased medical facilities. Increased things to do for teens - it's mainly tiny parks for young kids. Increase the number of town activities just as a jazz night at the town hall to help integrate town residents. Increase number of AED stations.
Address the regular traffic bottleneck at Waitrose and Tesco. Create one-way system from traffic lights around back of high street past the store onto Street farm road to a roundabout back onto high street. Paid by Tesco and Waitrose.
More cultural/arts activities in the community. A pub/restaurant. More activity for young people.
A cinema. A vibrant retail and business community - more varied.
Look to other local towns to gain knowledge of how to improve things. For example: Woodbridge/Framlingham. Top of Brook Farm road, cars park way too close to the junction, there is going to be an accident there soon! Needs to be looked at.

G. Additional comments and points.
We need more infrastructure ie new surgery better network of cycle paths the station needs fixing it doesn't give good impression to visitors.
Whilst there are countless substandard community halls available for use it is impossible to create community cohesion in one place. The current sports facilities have a very narrow view with regards sports as recreation. It regards more integration into the needs of the town. Use of the open space for walkers, not all mown to with an inch of its life. Wildflowers areas with paths.
There is a need for a purpose-built community centre and sports facility catering for everyone in the community not just the elite few who it is now on control park. Open space for everyone to enjoy.
Do something. It seems to be all talk and no action. Not seen any improvements for years.
Make business rates affordable to attract new business and sustain existing.
(small free-hand and slightly illegible in places - I've put this questionnaire in the separate pile) As resident 2. This is at least the 3rd consultation Saxmundham has been decimated by the councillors especially (illegible) plus useless town Clerk. Sack her.
Include incentives for families to not use or have a car. (regarding new homes) Police on patrol to end youth vandalism cameras in the high st. Supermarkets must close at 6PM. It will put a stop to youth sitting outside Tesco every night swearing and leaving their rubbish everywhere.
Real necessity to bring in new businesses to transform the high st - can the council not give, eg, rebates and/or buy up properties and let them have reasonable and affordable rates?
As above.
500+ houses have been built since I came here in 2010 and building continues. I await an enlarged surgery/health centre - primary school? We have to stop growth if these things can't happen.
There must be a clear gap between Saxmundham and its villages Benhall, Stern field, Rendham, Kelsale etc. Each place needs to have its own separate identity and not be absorbed into a huge housing estate type development.
As above.
"Suffolk idiot drivers" FB page to be put a stop to as whoever it is behind it is painting a very negative picture of Saxmundham.
Lovely place to live. Would benefit from more community wide events and improved medical facilities.
No problem with new homes as long as services and traffic are kept adequate.
(some pages missing and some duplicated throughout questionnaire)
More spaces for teenagers - outside spaces. Less demonising of young adults in the town and more empowering them, ask what they want, this will know they are heard and valued resulting in less antisocial behaviour.
The Saxmundham medical centre is already at full stretch. The council must talk to Dr Harvard for their views on how they would be able to best provide service for an expanded Sax AND LISTEN.
One of the reasons for traffic congestion in the town is the number of vehicles which park illegally near crossings and elsewhere. A parking warden would pay for itself if on the spot fines were to be given. I am a regular driver and if I cannot park I don't stop and look for a legitimate space.
To ease traffic congestion a general shop or two should be sited on the new development. Plus, ideally, an additional GP surgery with adequate parking. Legislation requires a certain level of garage provisions but since most residents do not use their garage for cars the roads are congested with parked cars.

G. Additional comments and points.
Get rid of all the awful Christmas lights and just hang white lights or concentrate on the tree and make it a street feature if it's an issue. It would look more up-market and might entice small businesses to come.
I would like to have a secondary school option in Sax that is not A Free-School as I have no intention of sending my children to free school with all the building going on in Sax, Woodbridge, Leiston and Framlingham the high schools in the area won't have the capacity to take kids from Sax as they'll struggle to accommodate the students themselves. As it is, we're planning to move from Sax in 6-8 years' time before our eldest starts secondary school because we will not send her to Sax Free School. It's a shame because we love our home in Sax but feel forced to leave because of the lack of traditional secondary school options and the fact that, without building a new school, opportunities will be even more restricted in just a few years' time.
The town centre looks very ugly and needs major renovation and new business encouragement. We desperately need a new pub!
15% of people in the UK have a criminal record, with an extra 2000 people, 300 of them are likely to have a criminal record. You will certainly need extra police; therefore, social housing needs to be kept down to an absolute minimum.
There is a massive opportunity to develop (illegible) and the wasteland on north entrance into a secondary area of commerce, services and high-quality retail. This would relieve pressure in town centre and allow opportunities. High quality new business development and services eg vets, medical centre, gym and pool, quality shops (Fat Face Waterstones etc)
Saxmundham has more than many small towns, but it is let down by local and county authorities in policing, parking, rubbish and a lack of the local council doing more for residents and fighting for the town.
(written on envelope - PS one question should have been "How long have you lived in Sax" so you can see which ideas come from new residents) Totally agree with this consultation to get a wide view of opinion. Need to use this to pull the town together and develop up in an integrated way. At present separate factions go their own way. We need one plan and take on board new users for the town centre and not rely on shops and charity shops to draw people in. For example, where would you hold a party in Sax - only venue is market hall and it isn't very welcoming. Where would you eat in Sax with a family? Only the Bell - nothing with outside seating. All these things people want! Halesworth seems to have found a good way of keeping the town alive. Improve the station and transport area, might make Sax more attractive to visitors who might want to then shop here. At present the station area is less than attractive, even before the fire.
With more people being encouraged to take up running through weekly parkrun and great run local events, it would be good to see the town host an annual 10K race with closed roads. This happens in Framlingham and Woodbridge and is an excellent platform for promoting the town, businesses and all that is on offer.
The whole town needs a makeover! North entrance - signs and posts need a good clean, tubs need planting, remove old "Anglia in Bloom" signs with the spelling mistake!! Fromus Square - planting area badly needs weeding, notice board needs updating regularly. Old post office - shrubs and bushes need trimming away from pavement. Flower tub outside "The Store" needs planting. Memorial field needs landscaping. Market Hall could be turned into a craft arcade with an entrance at the back leading into Station approach. One large community centre with its own car park. Sell the old police station or turn it into additional car park.
We don't need more traffic ie more houses and people.
Ditto.

G. Additional comments and points.

There cannot be an increase in the population of Saxmundham until services like doctor's surgery is expanded. They cannot cope with the current population level as it is. This has to be a priority. The elderly and young will be the first to suffer. But also, schools and sewage. Unless traffic flow and amenities are improved, in particular at busy times, an increase in population will just compound the problem. An enclosed dog park would also be hugely beneficial.

There should be no parking on either side of the main high street, for any reason at all. Any double yellow line should be (illegible) and parking fines should be issued for anyone leaving their car on these lines. There is always some space in Waitrose and Tesco.

Saxmundham is an inherently beautiful town with fascinating history, sadly run down and it needs to attract more independent shops/alternative health shop/maybe encourage artists/artisans to work and revitalise some of the empty, sad buildings. More sociable areas for young people. The old pub now houses another charity shop, it's a missed opportunity for providing a community cafe/pub. There is no point providing more homes without revitalising the town centre. Nobody will be encouraged. The town needs a heart and soul, which is currently lacking.

I see the main industries to be encouraged are tourism - ie music - gardening - golf - sailing - elderly pursuits. The other growth industry is care of the elderly. Keep the elderly as fit as possible. Provide cigarette stub bin on the bins to discourage cigarette butts! Good that there are so many bins. I pick up litter because I know the bin is close. Sax is a great town. People should be proud of it.

We live in one of the driest regions of GB. This year we will struggle to cope with a water shortage, according to the environment agency, so it seems madness to even consider more housing on the proposed scale. The added strain on existing services already at breaking point, ie 3 weeks to see the doctor of choice, dentist. Drainage and sewerage will need to be addressed as problems already identified in south area.

Improve parking Saxon road.

Larger doctors' surgery.

At bank holiday weekends the town centre is close to saturation point with cars mainly using the supermarkets. If you were to increase the housing to the maximum suggestion it would create a gridlock. People do not usually shop for small amounts so use a car.

If the increase in housing is necessary then adequate provision should be made for essential services, ie schools and doctors etc to cope with the extra demand.

I like the thought of Saxmundham growing, providing facilities are built/improved to accommodate the extra people.

For any more housing to work a new school and doctors will need to be put in as the current ones are already inadequate. Also, a youth club is desperately needed for the kids.

It is a lovely town but need support and new facilities as it grows.

(struggled to read some of this resident handwriting so I've put this questionnaire in the pile)

More houses mean more people. So, another doctors surgery/health centre is needed. Also new primary schools and secondary schools needed.

" "

Regulation of speed of vehicles on entering high st, preferably from Kelsale outwards.

GPs needs to be improved! Sewage disposal needs to be improved! Lights need to stay on until at least 12:30 at night! Policing around town needs to be improved, there are far too many incidents occurring in and around the area, foot Bobbie or bike Bobbie out every day and evening would improve this! The general upkeep of paths and hedgerows etc!!

G. Additional comments and points.
Saxmundham has a much-stretched infrastructure at present. The primary school is struggling with large class numbers. The Drs surgery is unable to offer appointments that are not more than 3 wks in advance. The dentist is unable to cope with the numbers needing to register. We already have a number of young adults hanging around street corners with little to do. If you were to allow significant development you need to ensure adequate facilities for those individuals living in the area. The current infrastructure will not be able to accommodate further development.
I honestly feel the town cannot cope with all the new houses being built too much too fast. If we do end up with new developments more money needs to be put into schools and doctors. We also need more police as antisocial behaviour seems to be on the rise. I would also love to see more space for our children to play.
Whenever I see or read about leisure and recreation in Saxmundham it is always in regard to young people. What about the rest of us? Do we not count? Saxmundham needs facilities for mums, dads, grandmas and grandads as well in the town including a night life.
Definitely friendly family pubs or restaurants. New GP surgery/Health facilities. Larger library. More parks for children.
You cannot consider new housing without expanding existing services. IE medical centre, now becoming difficult to get appointments, dentists also. Tesco car park is often log jammed. More housing will just exacerbate these problems.
More effort must be made to encourage the younger generation to play a stronger role with regard to improvement that are needed in the town and immediate area.
There is absolutely no way Saxmundham should take more than 250 new dwellings in the next 20 years. These should be located either on brownfield sites or on land at the top of Church hill, currently ignored by SCDC.
As above.
Some pavements around the town (not in centre) are narrow by virtue of street. Redevelop brown field sites for more resident parking that would ease parking in these streets.
Stop house building now.
Leave Saxmundham alone as far as housing is concerned.
Housing only for local people as it was in the olden days.
Saxmundham needs to attract a major high street restaurant to the town which cater for family get-togethers. Prezzo, Café Rouge etc.
As above.
Saxmundham is looking old, it needs to come more up to date to keep people here. Requires better medical facilities where appts are available. Better pharmacies.
Visible policing.
Major concern is the increasing over loads on traffic facilities and doctor's surgery.
Almost total lack of leisure facilities will drive me out of this town. Access to nature is great...if you can afford a car. Otherwise with no leisure centre or gym or swimming pool or community centre...
Don't build any houses just improve the town.
Swimming pool. Indoor gym. Street cafes and banks. Pedestrianise high st. Better, wider pavements on both sides of rd. Meter all parking except supermarkets.
In general, all shops, facilities and flow of traffic needs to improve if we are going to have no choice and grow in size.

G. Additional comments and points.
Important to provide facilities for young people. Anti-litter campaign!
Want green land left for food growth. To be able to see a doctor which is impossible. Fed up of overpopulated area. Crime has gone up, youths disruptive. Trees being cut down too freely. Too many cars, I have even been nearly knocked down at crossing. You have ruined our area and not considered how we feel living here. You try it even our MP moved. Fed up litter, concrete houses. No decent pub or place to eat. Doctors full to bust. Roads, traffic crime. Cancer on ride want independent surgery of our area. We are not stupid we know more than 800, 1000 will happen. Shame on you. We have lost our Suffolk identity.
Litter is a serious issue. It may help if school children as well as adults could be organised to litter pick or not drop litter so that they all take pride in their surroundings. Himalayan Balsam is growing in the (illegible - Miler?), which may cause a future problem.
Resolve the litter issue.
Saxmundham is alive with drugs. I know the dealers; the police do nothing. Check out the local businesses in Sax, they are money laundering. Watch the flats in Mayflower green for example. County lines is in Brook Farm road, an Indian family, check out the house with the Mercedes, BMW and Bentley!!
Gangs of kids need sorting, drug taking in park near library. Drugs everywhere, check out the "Coopers dip" pub, may be called Railway tavern now but it's full of drugs still.
(struggled to read handwriting throughout majority of questionnaire - have put this one aside)
(see above)
Make two lanes on road from Tesco to traffic lights. Pedestrianise high st. Not too many more houses.
No more houses as doctor's surgery etc at breaking point.
It's at saturation point, so until such time its sorted, there should be no more houses built.
Looking forward to the gym opening at Carlton industrial estate - much needed! I really hope that the approval is given, as spoken about in EADT. And if so, I hope the council step up and help the two young guys opening it to make it a success, and accessible for all.
Angled parking outside the sorting office is an accident waiting to happen - better to park in line.
We need regular policing - the hooligans are taking over. The quality of life in Saxmundham is going downhill and fast.
If extra building takes place, the town infrastructure will need to be massively upgraded especially the sewage - to add all these new houses a sewage plant would ideally be required.
My main concern is the danger when coming off A12 onto Rendham road. There are so many accidents here because at night you approach completely blind.
I agree with Resident 1. ARE WE WAITING FOR A FATALITY!!
We must not lose the great things about Sax, but we must find a way to integrate newcomers - annual event to welcome them?
Enclosed dog walking area. Housing is needed but so are jobs and a good transport choice to achieve getting to work, maternity department closer than Ipswich, retail park in this area.
Improved health clinics in Sax/Aldeburgh to avoid visits to Ipswich Hospital
Improved health clinics in Sax/Aldeburgh to avoid visits to Ipswich Hospital
more dog poo bins around Sax

G. Additional comments and points.
doctor's surgery needs bigger car park. Community centre/hall for hire needed. Grass verges/hedge cutting more regularly
station train times need to be more regular. More carriages needed.
bus shelters along brook farm road
economic regeneration of high street and market.
infrastructure should be brought up to the present needs of the town's population before more houses are built.
A local public house within walking distance
Additional schools, medical facilities, play areas
Have railway station rebuilt & modernised with improved parking; improve the Market Hall; More facilities for the young people - sports centre; get rid of current town clerk in favour of someone dynamic who is wanting to see progress and get things done
Ditto to above: Have railway station rebuilt & modernised with improved parking; improve the Market Hall; More facilities for the young people - sports centre; get rid of current town clerk in favour of someone dynamic who is wanting to see progress and get things done
Cars speeding up Church Hill towards Leiston is an issue... [longer text] How about some lighting over excellent footpaths in the park by the River Fromus. These areas are out of bounds to cyclists & pedestrians after dark (I told a councillor & he ignored it!)
Having revisited old home in Somerset I was appalled at total devastation wreaked on countryside & residents nr Hinkley Point & would strongly advise Sa Neighbourhood Group & Council to oppose EDF's plans to build Sizewell C [more follows]
Development should only be considered if the traffic problem at the traffic lights and the need for additional medical facilities is addressed FIRST.
I admire people who want to help Saxmundham, but regarding new houses it's down to central government. Half the new homes in this part of the world are second homes. As lifetime builder I know there is no such thing as affordable homes.
Developments in Saxmundham have now reached saturation point. Ideally a severe limit for the future should be applied.
Opposed to unfettered expansion with limited infrastructure/medical facilities and loss of natural habitat/footpaths. Dismayed at lack of action by Network Rail to restore the railway station. C/F Beccles and Campsea Ashe
Opposed to unfettered expansion with limited infrastructure/medical facilities and loss of natural habitat/footpaths. Dismayed at lack of action by Network Rail to restore the railway station. C/F Beccles and Campsea Ashe
Rebuilding the railway station. Enforcing the double yellow lines in Albion Street. Put parking space markers in Alma Place to reduce wasted space.
Encourage more businesses to move into the High Street with reduced rates for all. Encourage visitors to venture further than the supermarkets. The infrastructure must be looked at with the increased housing. The doctors' surgery is struggling to cope as it is. Many services previously offered are now outsourced leading to travel costs to obtain treatment.
We need to look at radical solutions for a new community/arts centre. Market Hall cannot fulfil this purpose. Possibly sell it off and use proceeds together with lottery funding to build a new centre on land near the railway station.
GP surgery needs to expand. Police presence required on a regular basis to deal with anti-social behaviour. More houses require more facilities and a safer junction joining the A12.

G. Additional comments and points.
Improvements to GP surgery necessary with more housing. There needs to be more activities and access for young people to discourage anti-social behaviour.
GP surgery needs to be larger or add more parking for patients.
Need improvements to infrastructure before any further housing development.
No second homes. Protection of coastline. Improved infrastructure. Better maintenance of verges and play areas.
Need improvement to medical facilities and infrastructure
Need improvement to medical facilities and infrastructure
Unless employment in town increases, additional housing will only cause increased traffic on the inadequate A12
Restrict quantity of new houses
Keep national retail chains out of the High Street to allow local businesses to develop
Tidy-up the Market Place and apply control to the type of business
Improve car parking. Improve space for GP surgery facilities
Improve car parking. Improve space for GP surgery facilities
Long comment - refer to survey form
Long comment - refer to survey form
Developers should contribute to more infrastructure
More housing creates more demand for GP surgery. Need more investment in youth facilities
Increased infrastructure particularly medical facilities
The town is full and there should be no further development
Tragedy but we have lost the White Hart pub
Small amount of development. Prevent purchase for holiday homes
Disperse social housing around the town to avoid anti-social behaviour
Without a relief road most ideas for improving the High Street will not work
Desperately need a decent pub
New housing not to be used for second homes. Develop a one-stop shop health centre which should be paid for by the housing developers
Road sweeper service to be extended to cover a wider area
A notice board in Fromus Square to list the businesses in the High Street and Market Place together with their type of business. More police presence
800 to 1000 new dwellings is horrendous prospect. Town centre is already too congested. Completing more and more shopping on-line as a consequence.
Infrastructure needs to keep pace with number of residents. More policing. More annual community events
Before any new development, infrastructure needs improving. Larger GP surgery with better parking. Houses need garages or parking bays

G. Additional comments and points.
Absolutely no new housing. You cannot build more housing without addressing the traffic problem. The GP surgery is already overloaded
No more housing. The town is too large now. Traffic jams every day at peak times
No more supermarkets. Tesco has already ruined the town, especially the traffic situation
Saxmundham is a welcoming and friendly place. This needs to be cultivated so that all residents can be proud of it
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We need decent family pub/restaurant and community space with on-site parking
All new houses should have solar pv and solar hot water. Rainwater harvesting etc.
Improve junctions at entrance/exit to supermarkets
Lighting required in open space/park area
More areas to socialise outside in the town centre. More varied shops and a greengrocer
Increase infrastructure, GP surgery and schools
Increase infrastructure, GP surgery and schools